

2019 Spring Conference Session Information

<u>Day & Track</u>	<u>Session #</u>	<u>Speaker's First Name</u>	<u>Speaker's Last Name</u>	<u>Organization</u>	<u>Session Description</u>
Thurs, Apr. 4th Keynote	Session 1 - Keynote If You Could See What I See	Brian	Wagner	A Radical Vision	Through his own experience of being blind for 6 months, Brian uses his secret-to-success to keep audiences inspired, motivated and entertained. His secret ... humor. Your audience won't know whether to laugh or cry. Some may just laugh so hard they cry. He has other tools that he uses to assist you in going from Blindness to Sight and toward Vision.
Thurs, Apr. 4th CEO	Session 2 How Providers Can Support Parents with Disabilities	Kara	Ayers	University of Cincinnati Center for Excellence in Developmental Disabilities	Parents with disabilities face unique challenges because their right to parent is often challenged. The support they can receive from traditional disability services is limited because parenting is not considered an activity of daily living. Our team has developed a training curriculum for Service Support Administrators (SSAs) on how to support parents with disabilities. Learn strategies for providers and case managers to support these parents while also performing their essential duties. A resource guide will be provided, including helpful apps for parenting and strategies to adapt parenting materials.
Thurs, Apr. 4th Day Array Services	Session 3 Transformation from Workshop to Community Sites	Mary	Thompson-Hufford	The Fuse Network	The Fuse network will discuss their current service structure and touch on all areas of its transformation from its previous workshop facility service delivery model and physical move from the workshop facilities to community sites. Successes achieved as well as candid discussion of hard lessons learned as well as the challenges they have faced along the way with transforming their services away from the sheltered workshop to small community based sites The Fuse Network will share the difference in approaches used in Licking and Muskingum county as well as the business and cultural implications of the transition and the common themes that made both transitions a success.
Thurs, Apr. 4th Program Directors	Session 4 Compliance Rundown	Kristi	Black	Nineteen Services, Inc.	This session will explore the top areas in compliance, give an overview of new guidance in the review tool, provide tips on how to prepare for your review, how to approach your plan of correction and a time for question and answer.
Thurs, Apr. 4th Hot Topics	Session 5 How to Prepare for Transition to the Monthly Rate Calculator	Gary	Brown	Brady Ware & Co.	This session will emphasize how the MSS/CPT planning and development process is critical to your financial success as your sites transition from DRA to MRC. This is not business as usual and will require providers to be much more mindful of how and when services are authorized and utilized.

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Thurs, Apr. 4th HR	Session 6 From Me to We: Integrating Individual Goals with Organizational Outcomes	Matt	Hobbs	Boundless, Inc.	Performance management is not a one-hour, annual conversation with an employee—it is much more. It is about valuing people, the team, performance, and planning. Valuing one component without the others has the potential to lead to chaos. But together, valuing each component can lead to a successful organization made up of employees with guided principles, established expectations, and a culture that builds people up. Moving from Me to We cannot be successfully implemented in a flip of a switch, but it is a strategic, intentional process that must be planned by looking at the big picture outcomes your organization desires.
Thurs, Apr. 4th DSP	Session 7 Go To Your Room	Dr. Greg	LaForme	The Impact Group	Staffing, new Rules, Funding concerns, the DD field is rife with anxiety, tension and STRESS! Most of us have no idea how to reduce the ongoing TENSION! Dr. Greg and Mr. Tom will teach you how to give yourself a break before breaking others, reduce STRESS without medications and how to reduce STRESS anywhere in five minutes. Participants will learn: 1. The Three major negative health impacts of stress, 2. The Three positive health benefits of stress reduction, 3. The three steps of "GOING TO YOUR ROOM!", 4. The actual experience of "GOING TO THEIR ROOM!"
Thurs, Apr. 4th EVV	Session 8 EVV State Update	Julie	Evers	Ohio Department of Medicaid	Join officials from the Ohio Department of Medicaid on a discussion on the roll-out of Electronic Visit Verification (EVV) in services administered by the Ohio Department of Developmental Disabilities. This session will give an overview of the timeline for training and implementation of EVV, the requirements of provider agencies must adhere to in order to be compliant with the EVV rule, and insight into how implementation in Phase 1 services has gone so far.
Thurs, Apr. 4th CEO	Session 9 MUI Updates	Scott	Phillips	DODD	This interactive sessions will discuss the revisions to OAC 5123:2-17-02 (Addressing major unusual incidents and unusual incidents to ensure health, welfare and continuous quality improvement) . This administrative rule also known as the MUI Rule provides the guidelines to operate Ohio's critical incident reporting system. Every 5 years Ohio administrative rules are reviewed and updated to provide continuous quality improvement. During this session attendees will learn more about the proposed changes to the rule and how it will impact the work that they do to protect Ohio vulnerable citizens with intellectual and developmental disabilities.

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Thurs, Apr. 4th Day Array Services	Session 10 Community Life Engagement Team Update	Kelly	Schuck	Ohio Department of Developmental Disabilities	DODD's Employment and Community Life Engagement team will provide updates on the most recent activity across the state regarding adult day and employment services. DODD regional leads will share examples of their work with various stakeholders, including county boards, providers, school districts, people served, and families.
Thurs, Apr. 4th Program Directors	Session 11 Developing a Clinical Review Team	Tony	Thomas	Welcome House, Inc.	Abstract: Finding ways to adapt your organization to accommodate individuals with dual-diagnosis and behavioral challenges is critical as the face of disability changes. At Welcome House, we have developed a Clinical Review Team that provides a comprehensive approach to providing care to complex clients. Clinical Review brings together various departments including nursing, social work, behavior support, program, residential, and psychiatry. Welcome House has found the development of the Clinical Review Team to be an effective way to enhance our client's quality of care.
Thurs, Apr. 4th Hot Topics	Session 12 Acquisition: A Case Study	Sara	Eppard	Dungarvin Ohio, LLC	Join us as we discuss our hands on experience when Dungarvin Ohio acquired Embracing Autism in July of 2017, and Aspen Community Living in late 2017, nearly doubling the size of our service base in the state. We will share what we learned from the Due Diligence process through the planning, transition and execution both from a business and operational perspective. If you are considering a sale, merger or acquisition in the future, this session is for you.
Thurs, Apr. 4th HR	Session 13 HR Tool Kit				Over the past year members of the OPRA Human Resources Committee have been developing a toolkit filled with "quick reference" guides on all things HR-related. This session will give an overview of the materials included in the toolkit. The toolkit focuses on HR actions promulgated in Ohio Department of Developmental Disabilities rules.

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Thurs, Apr. 4th DSP	Session 14 New and Emerging Technologies	Julia	Wolff	Cuyahoga Co. Board of DD	With Ohio becoming a Technology First State, this session will provide insight into what technology individuals can utilize to help them be as independent as possible in living, working and leisure activities. Learn how to take off the shelf products and use them to provide an interconnected web of possibilities.
Thurs, Apr. 4th EVV	Session 15 EVV Alternate Vendor Presentations	Various Vendors			In this session, two alternate EVV vendors will present a 30 minute mini-session on an overview of their alternate EVV solution. With approval from the Ohio Department of Medicaid, these alternate systems can be used in place of the Ohio Department of Medicaid's Sandata EVV system.
Thurs, Apr. 4th CEO	Session 16 Self Advocacy	Josh	Anderson	No Regretz, LLC	Attend this session to learn how your beliefs and expectations affects the individuals you work with.
Thurs, Apr. 4th Day Array Services	Session 17 Best Practices for Day and Employment Services	Kyle	Miller	Fairfield Co. Board of DD	Due to the changes in the Medicaid System, Fairfield DD has shifted our focus from providing direct services to offering support to all providers in Fairfield County. During this transformation, we identified and formalized foundational practices that collectively promote the potential of the people we support. By applying these foundational practices and utilizing an empathetic lens of Culture and Trauma, we can change the narrative of a system focused solely on health and safety to one that promotes progress, growth and independence.
Thurs, Apr. 4th Program Directors	Session 18 Working with Millenials	Monica	Armstrong	Primary Solutions, Inc.	This session takes a fresh approach to working with the Millennial generation. The topic is co-presented from the perspective of both a Baby Boomer and Millennial. Learn how and why this generation is the way they are along with understanding on the way the learn, communicate, and want to be led. A better understanding can help you connect and work effectively with this group.

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Thurs, Apr. 4th Hot Topics	Session 19 What's Your Message - 3 Seconds of Fame	Dr. Greg	LaForme	The Impact Group	So there you are when someone asks, "So what do you do at XYZ Agency?" You have 3 seconds to provide a meaningful, memorable response. What would you say? If you don't know you need to attend this Session. During this Session you will learn how to assure that you, your Board and Staff all use the SAME 3 SECOND MESSAGE! Participants will learn: 1. How to create a positive, emotional 3-second message. 2. How to assure that you, your Board and Staff use the message. 3. The Critical Component of Branding and how to assure it is an instant recognition of your Agency. 4. How to positively challenge your present Logo and Branding!
Thurs, Apr. 4th HR	Session 20 Know All the Crazy Places Where Private Health Information Might Turn Up	Diane	Evans	MyHIPAA Guide	Are DSPs texting in the field about mishaps involving clients? Are emails ending up in unknown places? What happens to downloads containing sensitive information? These are the biggest privacy challenges of all for agencies serving people with disabilities. Learn how to trace the flow of private health information -- so you are able to protect against breaches. Without an understanding of where private information is or may end up, it's not even possible to address basic risks that could lead to HIPAA violations and fines.
Thurs, Apr. 4th DSP	Session 21 DSP Engagement For Impact and Change	Joshua	Peterson	Bridge2Equality	DSPs fill a vital advocacy role in the lives of the people they support. However, DSPs can also help facilitate important changes in the field they work in, if they can find ways to achieve personal and professional engagement. In this session, we will discuss the importance and potential impact of DSP engagement in light of the current workforce crisis, and provide information on how any DSP can adopt a role of informed advocacy for their profession.
Thurs, Apr. 4th EVV	Session 22 EVV Alternate Vendors	Various Vendors			In this session, two alternate EVV vendors will present a 30 minute mini-session on an overview of their alternate EVV solution. With approval from the Ohio Department of Medicaid, these alternate systems can be used in place of the Ohio Department of Medicaid's Sandata EVV system.

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Thurs, Apr. 4th CEO	Session 23 Person-Centered Planning - Meaningful Approaches	Kelly	Ferenbaugh	Ohio Department of Developmental Disabilities	In this session, participants will learn about critical aspects of a quality person-centered plan and the approaches and tools that support effective planning and implementation. A provider's role in the development and implementation of a person-centered plan is critical to the success of the person they are supporting. With the right approaches and tools, providers can better inform the development of the person-centered plan, which leads to more seamless implementation. Expect to discuss current barriers and challenges that exist with person-centered planning and implementation. We'll explore a variety of approaches, some familiar and some unfamiliar, and leave with tools and resources that will help tackle those challenges right away.
Thurs, Apr. 4th Day Array Services	Session 24 Where Are The Referrals?	Celeste	Hillman	Ability Works, Inc.	Ability Works, Inc. located in Erie County, strives to be the provider of choice for individuals with disabilities pursuing interests in employment, recreation, leisure, and personal development. After obtaining CARF accreditation, the Supported Employment Department continued to struggle. Find out what changed the game as the agency achieved over 80% growth in departmental revenue along with a 50% growth in referrals in fewer than 2 years. This session will explain the struggles and successes the agency experienced, along with program implementation that aided in their growth. Open discussions are welcomed and encouraged.
Thurs, Apr. 4th Program Directors	Session 25 A Deep Dive Into Exempt Resources and Managing Client Funds	Thomas	Tirney	Arlington Heritage Group	This presentation reviews exempt resources in detail and explores the many different situations and decisions a provider must make with respect to a consumer's funds. Topics will include best practices for cash accounts, life insurance, ABLE, trusts, and others deemed exempt by the Social Security Administration. We will also examine the concept of car ownership, an underutilized resource among providers and families. Participants will learn: <ul style="list-style-type: none"> • Maximize client resources without jeopardizing benefits • Clearly choose the best financial solutions for clients • Identify challenges providers face when making decisions for clients as representative-payee • Suggest solutions for conflicting views between a provider and family
Thurs, Apr. 4th Hot Topics	Session 26 Provider Partnership Pilot Expansion Project	Nancy	Neely	Ohio Association of County Boards of DD	Originally inclusive of five county boards of DD and one Council of Government, The Provider Partnership Pilot Project recently expanded to include nine additional counties and one more Council of Government. In this session Board and Provider representatives from Geauga and Summit Counties will share their early efforts to improve on local collaborative efforts designed to improve the outcomes of services to people with developmental disabilities.

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Thurs, Apr. 4th HR	Session 27 Leadership Strategies for Retention	Scott	de Fasselle	Blitz Media Design	Unfortunately, great recruiting does not matter if your turnover is 40% or higher. Retention first requires buy-in from your team to make changes—you'll learn how to do that within your busy schedule. Plus, you can get started today using existing staff and resources to improve retention of new DSPs. Discover what LEGO can teach you about your organization, and why it can make staff happier.
Thurs, Apr. 4th DSP	Session 28 ASD Strategies in Action - 5 Simple Strategies	Kelli	Yeagley	OCALI	In this one-hour session, adult learners will walk away with 5 simple strategies that help support people with autism from early childhood through young adulthood. Preview clips from the groundbreaking online video training series available through Autism Certification Center: ASD Strategies in Action and ask questions along the way! ACC is available at no cost to anyone who lives or works in Ohio and has been designed for anyone who lives with, loves, or supports someone with autism.
Thurs, Apr. 4th EVV	Session 29 EVV Alternate Vendors	Various Vendors			In this session, two alternate EVV vendors will present a 30 minute mini-session on an overview of their alternate EVV solution. With approval from the Ohio Department of Medicaid, these alternate systems can be used in place of the Ohio Department of Medicaid's Sandata EVV system.
Thurs, Apr. 4th DODD Update	Session 30 DODD Updates with Jeff Davis	Jeff	Davis	Department of Developmental Disabilities (DODD)	Join the Ohio Department of Developmental Disabilities (DODD) Director Jeff Davis for an overview and update on his first three months as the Director. Director Davis will discuss his initiatives and how he envisions the future of DODD services. Director Davis will update attendees on the state budget process and how the current status of the budget will impact DODD-funded and administered services.

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Fri, Apr. 5th CEO	Session 31 Vicarious Trauma: Practical Strategies for Self-Care	Lara	Palay	Aldridge Palay Consulting	We will explore the rates of trauma in individuals with developmental disabilities. We will discuss the resulting vicarious/secondary trauma, compassion fatigue and burnout in helping professionals in this field: what they are, how they occur and how to recognize and prevent them. We will discuss mindfulness, polyvagal theory and brain-body connection as it relates to vicarious trauma, focusing on current research and practice. At the end of the session participants will practice facilitated mindful awareness techniques and discuss the results. Participants will learn to create a regimen for self-care, and we will discuss preliminary recommendations for agency supports. This is an advanced session for people with basic trauma knowledge.
Fri, Apr. 5th Day Array Services	Session 32 Examples of Organizational/Operational Structures for Day Array Services	Richard	Patterson	Nick Amster, Inc.	Day and employment services are organized and operated in various manners by providers across the state. A panel of day array providers will share unique and successful organizational and operational structures for day array services.
Fri, Apr. 5th Program Directors	Session 33 Our View	Kenneth	Albert	Person Centered Services	Our view will scope the landscape of DD services as a whole, from the eyes of an individual currently receiving services as well as a 20+year subject-matter-expert in the field. The presentation will overview; Quality of Care, Staffing, and Programming. This will address the needs of the individuals from an individual's perspective. The individual speaking is a 20+year recipient of services and currently serves as a tour volunteer at the Statehouse in downtown Columbus. The co-speaker the President of a provider company with years of contractual board experience.

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Fri, Apr. 5th Nursing	Session 34 Social Determinants of Health	Carli	Friedman	CQL The Council on Quality and Leadership	Evidenced-based quality standards and guidelines about service provision for people with disabilities are more critical than ever. This presentation describes research regarding social determinants of health and quality service provision. While traditional measures of health are important, many other factors play a role in quality services and supports, and quality of life. It may be possible to impact programmatic costs by shifting to focus on factors that impact quality, such as dignity and respect, and meaningful days. We need to work to ensure measures of 'value' are holistic and ensure quality metrics are not only value-based but valuable to people with IDD.
Fri, Apr. 5th ICF	Session 35 ICF Update	Ginnie	Whisman	DODD	Learn how the new administration of the Ohio Department of Developmental Disabilities envisions the future of Ohio's ICF program.
Fri, Apr. 5th DSP	Session 36 Exploring Your Leadership Potential Through Mentorship - Part 1	Anthony	Kirkby	SHC/The Arc of Medina Co.	This 1 hour session will look at exploring DSP inner leaders and how they can use their experience to support new staff. There will be interactive exercises that help the DSP to identify what type of leader they may be. We will also look at adult learning styles and how to utilize them when mentoring. In addition to above information. At the end of the 2 part session the participant will be able to identify: What is a mentor? The role of a Mentor? How to be a leader. What is your why? Common Leadership mistakes. Effective communication skills.
Fri, Apr. 5th Hot Topics	Session 37 On-Site / On-Call Update				This session will update participants on the direction of the on-site, on-call service. This session will review current funding and utilization of OS/OC, how providers and county boards will need to work together to appropriately authorize OS/OC, routine H/PC, and technology, and the direction DODD wants to take the service.

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Fri, Apr. 5th CEO	<p>Session 38 The Impact of Health Care Fraud and Abuse Laws on Provider & Patient Relationships</p>	Suzanne	Scrutton	Vorys, Sater, Seymour and Pease, LLP	<p>We will provide an overview of the False Claims Act, the Anti- Kickback Statute, and the Civil Monetary Penalty Law’s prohibition on patient inducements, along with considerations providers must be aware of when interfacing with third parties, including employees, patients, and other providers. This session will focus on practical strategies for compliance with this complex, draconian, and often counter-intuitive regulatory scheme by exploring a number of scenarios which providers may encounter.</p>
Fri, Apr. 5th Day Array Services	<p>Session 39 Continued Transformation of Day Services</p>	Justin	Blumhorst	Capabilities, Inc.	<p>In moving from facility based services to community based services, an approach that a lot of agencies are taking is the hub model, where people are picked up and brought to a central location and then disbursing everyone from there. Come hear from a provider and a group of self advocates about their experience in moving past this model there they stay local and don't use the hub anymore. Participants will learn about all the benefits for the people served, the direct support professionals, and the organization as a whole. Examples will be shared of a service delivery model where they are in a hub currently, in the middle of transition out of the hub, and without a hub.</p>
Fri, Apr. 5th Program Directors	<p>Session 40 Engaged Employees - Quality Care</p>	James	Officer, III	LEL Home Services, LLC	<p>Employees don't leave providers, they leave leaders. That's a common adage that few will argue with. If you accept that as true, then the opposite must also be true. Employees don't stay with providers, they stay with leaders.</p> <p>In this interactive session, participants will receive tools and tips to become the leaders people want to stay with, learn from, and emulate. With unemployment at an all-time low it has become increasingly important to retain the talent that you have invested time and capital to recruit, hire, and train.</p> <p>The session will take a dive into:</p> <ul style="list-style-type: none"> Power vs. Authority Crucial Conversations The Art of Feedback Positive Deflection Delegating to Develop <p>Confidence + Clarity = Competence = RETENTION!</p>

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Fri, Apr. 5th Nursing	Session 41 Legionella - Is It Lurking in Your Organization?	Holly	Warner	Philadelphia Insurance Companies	Up to 113,000 people in the United States are infected with the legionella bacteria in the United States. Legionella can cause Legionnaires' disease, which is a severe form of lung inflammation. According to the Center for Disease Control and Prevention, the number of cases of Legionnaires' disease has increased 217% between 2000 and 2009. Many of the clients for OPRA are susceptible to this potentially fatal disease. In this session, we will talk about what is legionella, how it manifests itself – especially in healthcare and residential settings, what remediation entails, and how to take effective steps to prevent a legionella exposure.
Fri, Apr. 5th ICF	Session 42 Updates from DD Council	Paul	Jarvis	Ohio DD Council	
Fri, Apr. 5th DSP	Session 43 Exploring Your Leadership Potential Through Mentorship - Part 2	Anthony	Kirkby	SHC/The Arc of Medina Co.	This 1 hour session will look at exploring DSP inner leaders and how they can use their experience to support new staff. There will be interactive exercises that help the DSP to identify what type of leader they may be. We will also look at adult learning styles and how to utilize them when mentoring. In addition to above information. At the end of the 2 part session the participant will be able to identify: What is a mentor? The role of a Mentor? How to be a leader. What is your why? Common Leadership mistakes. Effective communication skills.

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Fri, Apr. 5th Hot Topics	Session 44 Collaboration for Better School- Based Transition Services	Kristen	Yearling	Dublin City Schools	This session will provide attendees an overview of transition services from an education perspective. Presenters include transition specialists from Dublin City Schools and the Franklin County Board of Developmental Disabilities. The session will overview school-based transition services requirements established by the Ohio Department of Education. The session will end by exploring potential ways providers and their local schools can partner and how funding outside of traditional streams can be able to be tapped into to provide transition services.