



**GREAT PROVIDER
SUMMIT**

May 7–8, 2026 • Hilton Cleveland

EVENT GUIDE

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GREAT PROVIDER
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WELCOME TO THE GREAT PROVIDER SUMMIT

Welcome to OPRA's 2026 Great Provider Summit! We are excited to have you join us for a few impactful days of learning, connection, and forward-thinking leadership.

This Summit is an opportunity to recognize and celebrate the dedicated professionals and organizations who work tirelessly to support individuals with developmental disabilities across our state.

Over the next few days, we will not only reflect on our progress, we will focus on what's possible. Through a dynamic agenda of engaging sessions and discussions, we will share ideas, elevate best practices, and challenge ourselves to think differently about how we deliver services, support our workforce, and strengthen our system. Together, we are building on what's working and moving our field forward with purpose, collaboration, and momentum.

Our system is heading toward a crossroads that will determine the sustainability and growth of services to Ohioans with intellectual and developmental disabilities. The OPRA Community is setting the vision for the future. As members of the OPRA community, you play a vital role in shaping the future of Ohio's developmental disability system. By working together, we can continue to advance a system that is more sustainable, person-centered, and responsive to the needs of those we support.

We are also deeply grateful to our vendors and sponsors whose partnership helps make this experience possible and enhances the value of your time here.

Thank you for being part of this growing tradition. We hope this Summit sparks new ideas, strengthens connections, and leaves you energized and equipped to continue making a meaningful impact.

Let's make the 2026 Great Provider Summit our best one yet.



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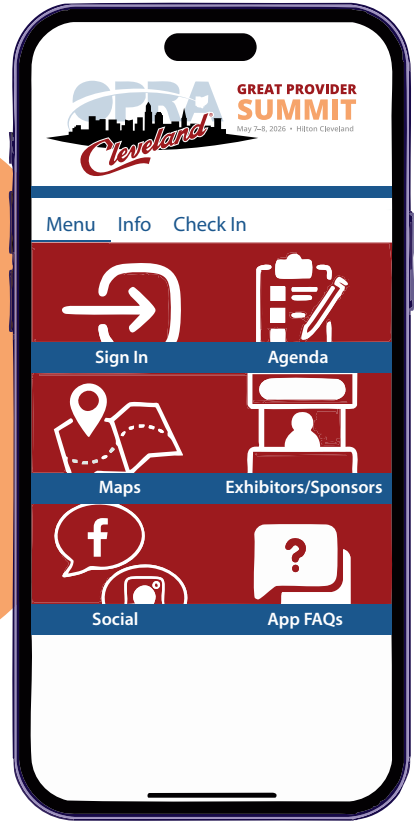


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OPRA GREAT PROVIDER SUMMIT APP

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fingertips!**



Download the app to prepare for the OPRA Great Provider Summit.

The [event app](#) will keep you in the know! Log into the app early to view details and create your personal schedule. With maps, speaker attachments and more, you will be set for a positive experience at the OPRA Great Provider Summit.



GREAT PROVIDER SUMMIT AT A GLANCE

Wednesday, May 6

11:00 am – 5:00 pm	This Must Be The Place: Registration/Info Hub	Lakeside Foyer
11:00 am – 3:00 pm	Exhibitor Setup	Hope Ballroom ABC
1:00 pm – 3:00 pm	Ready For It: Pre-Conference Training	Center Street Room BC
4:00 pm – 5:00 pm	Start Me Up: Exhibitor Showcase Welcome Reception	Hope Ballroom ABC & Foyer



Start Me Up

Exhibitor Welcome Reception

Wednesday, May 6 • 4:00 - 5:00 PM

Hope Ballroom ABC & Foyer



Experience the Electrifying Talent of Brandon Hoff

GREAT PROVIDER SUMMIT AT A GLANCE

Thursday, May 7		
7:30 am – 3:30 pm	This Must Be The Place: Registration/Info Hub	Lakeside Foyer
7:30 am – 3:30 pm	Electric Avenue Exhibit Hall	Hope Ballroom ABC
7:30 am – 8:50 am	A Beautiful Morning: Breakfast	HB DE Foyer
8:50 am – 9:00 am	Move to Welcome	
9:00 am – 9:20 am	Welcome	Hope Ballroom DE
9:20 am – 9:30 am	Transfer to Sessions	
9:30 am - 10:30 am	TRACKS	Hope Ballroom DE
	1. Come Together: Executive Leadership	
	2. One Way or Another: Program Design & Innovation	Center Street A
	3. Taking Care of Business: Biz/Finance/Ops	Center Street B
	4. We Are the Champions: Supervision & Workforce	Center Street C
	5. I Won't Back Down: Advocacy & Innovation	Center Street D
10:30 am – 11:00 am	Shake It Off: Break	HB DE Foyer
11:00 am – 12:00 pm	SPONSORED SESSIONS We can work it out	Hope Ballroom DE
	1. Giv	
	2. Gladegy	Center Street A
	3. Smart Living Systems	Center Street B
	4. TrailBlaze Creative	Center Street C
11:00 am – 12:00 pm	Eat It! Exhibitor Lunch	HB Foyer
12:00 pm – 1:00 pm	Eat It! Attendee Lunch	Hope Ballroom DE
1:00 pm – 2:00 pm	TRACKS	Hope Ballroom DE
	1. Come Together: Executive Leadership	
	2. One Way or Another: Program Design & Innovation	Center Street A
	3. Taking Care of Business: Biz/Finance/Ops	Center Street B
	4. We Are the Champions: Supervision & Workforce	Center Street C
	5. I Won't Back Down: Advocacy & Innovation	Center Street D

GREAT PROVIDER SUMMIT AT A GLANCE

Thursday, May 7 <i>(continued)</i>		
2:00 pm – 2:30 pm	Shake It Off: Break	HB Foyer
2:30 pm – 3:30 pm	TRACKS	Hope Ballroom DE
	1. Come Together: Executive Leadership	
	2. One Way or Another: Program Design & Innovation	Center Street A
	3. Taking Care of Business: Biz/Finance/Ops	Center Street B
	4. We Are the Champions: Supervision & Workforce	Center Street C
	5. I Won't Back Down: Advocacy & Innovation	Center Street D
5:40 pm – 9:30 pm	ROCK HALL SHUTTLES <ul style="list-style-type: none"> • 5:40 pm: First Shuttles • 7:00 pm: Last Shuttles TO Rock Hall • 8:30 pm: Return Shuttles • 9:30 pm: Return Shuttles 	East 6th Street Rock Hall Rock Hall
6:00 pm – 9:30 pm	We Will Rock You! OPRA Takes the Rock Hall	Rock & Roll Hall of Fame
Friday, May 8		
8:00 am – 2:00 pm	This Must Be The Place: Registration/Info Hub	Lakeside Foyer
8:00 am – 11:30 am	Electric Avenue Exhibit Hall	Hope Ballroom ABC
8:00 am – 9:00 am	Wake Up: Continental Breakfast	Lakeside Foyer
9:00 am – 10:00 am	The Final Countdown: General Session	Hope Ballroom DE
10:00 am – 11:00 am	Breakfast at Tiffany's: Exhibitor Brunch	Hope Ballroom ABC
11:00 am – 11:30 am	Closing Time: Hotel Checkout	
11:30 am – 12:30 pm	Who Are You: General Session	Hope Ballroom DE
12:45 pm – 1:30 pm	Let it Be: Closing Keynote: Creating a Positive and Mindful Workplace Culture, Pandit Dasa	Hope Ballroom DE



GREAT PROVIDER SUMMIT

May 7-8, 2026 • Hilton Cleveland



Rock and Roll Hall of Fame

Thursday, May 7, 6:00 - 9:30 pm

Turn up the volume for an unforgettable night!

Join us for an exclusive, after-hours experience at the Rock & Roll Hall of Fame. Transportation, food, and beverages are included for this unforgettable evening. Show off your rock-and-roll spirit by wearing your favorite concert T-shirt.

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SESSIONS

Time/Track	Session	Speaker
Wednesday, May 6		
1:00pm-3:00pm Ready For It: Pre-Conference Training	Pre-Conference Training Leading Through Change: Using Appreciative Inquiry to Build What's Next	Molly McGuigan, MBA Co-Founder/Managing Partner Bellflower Street, LLC molly@bellflowerstreet.com
Thursday, May 7		
9:30am-10:30am Come Together: Executive Leadership Track	Session 1 Mission to Market	Jamie Steele, President/CEO Ohio Valley Residential Services jamie.steele@ovrs.org
One Way or Another: Program Design & Innovation Track	Session 2 Tech-Enabled Independence: How Cross-Disciplinary Collaboration is Reimagining DD Service Models	Ken Smith, CXO NextGen AT ken@nextgenat.com Lindsay Horne Director of Supported Living Anne Grady Services lhorne@annegrady.org Emily Martinez Account Executive StationMD emily.martinez@stationmd.com
Taking Care of Business: Business, Finance & Operations Track	Session 3 The ABCs of Management Services Organization for I/DD Providers - Formation and Lessons Learned	Stephen Colecchi, CEO Hattie Larlham stephen.colecchi@hattielarlham.org Tim Neville, President and CEO Echoing Hills Village, Inc. tneville@ehvi.org Paul Marzec Director of Procurement Operations Ohio Provider Management Services Organization paul.marzec@opmso.com Amanda Waesch Vice President / Attorney Brennan, Manna & Diamond, LLC alwaesch@bmdllc.com
We Are the Champions: Supervision & Workforce Track	Session 4 Seasonal Wellness in I/DD Services	Deb Maloy Director of Education and Services, RN, CDDN Tarrytown Expocare Pharmacy deb.maloy@tarrytownexpocare.com
I Won't Back Down: Advocacy & Innovation Track	Session 5 The Soundtrack of Synergy	Bethany Toledo-McCray Executive Director Lighthouse Cove btoledo@lighthousecove.org John Hannah Self-Advocate CRSI JHannah@crsi-oh.com

SESSIONS

Time/Track	Session	Speaker
Thursday, May 7		
11:00am-12:00pm We Can Work It Out: Sponsored Track	Giv. - Sponsored Session Resilience on Purpose: Building Organizations That Outlast Uncertainty	Danny Laneri VP Business Development Giv. danny.laneri@givhealthcare.com Alec Fowler Senior Director of Business Development Giv. alec.fowler@givhealthcare.com
We Can Work It Out: Sponsored Track	Gladey - Sponsored Session Leadership Momentum: Protecting Your Mission Through Executive Continuity	Stacy Sufka , MPA, MAC, MBAn, LSSBB, ODCP Gladey Consulting, LLC stacy@gladey.com
We Can Work It Out: Sponsored Track	Smart Living Systems - Sponsored Session Expect the Unexpected: How Creativity Makes Remote Support Thrive	Hannah Eldridge VP, Operations Smart Living Systems heldridge@laddinc.org Jerome Kidd, Jr. Remote Support Technology Manager Louisa Ridge jkidd@louisaridge.com Shawn Thorpe, Jr. Remote Support Operations Specialist Louisa Ridge sthorpe@louisaridge.com
We Can Work It Out: Sponsored Track	TrailBlaze Creative - Sponsored Session Change is Inevitable. Chaos is Optional.	Tim Hindes Chief Trail Officer TrailBlaze Creative tim@trailblazecreative.com Erin Sogal VP of Inspiration TrailBlaze Creative erin@trailblazecreative.com
1:00pm- 2:00pm Come Together: Executive Leadership Track	Session 6 Ohio's Policy and Business Landscape: What Leaders Need to Know Now	Rick Carfagna Sr. VP of Government Affairs Ohio Chamber of Commerce rcarfagna@ohiochamber.com
One Way or Another: Program Design & Innovation Track	Session 7 AI Meets IDD: Top Tools for Providers	Patrick McKinney Director of Marketing Kibu patrick@kibu.com
Taking Care of Business: Business, Finance & Operations Track	Session 8 The Rising Cost of Employee Medical Benefits - Unpacking Myths, Strategies that Work, Hope for the Future	Paul Nachtwey Employee Benefits Practice Leader The Alera Group paul.nachtwey@alera.com

SESSIONS

Time/Track	Session	Speaker
Thursday, May 7 <i>(continued)</i>		
1:00pm- 2:00pm We Are the Champions: Supervision & Workforce Track	Session 9 The Training Revolution: Why DSP Training Determines Retention & Quality Care	Joel Carson Staff Development and Training Coordinator RHA Dayton jcarson@rhadayton.com
I Won't Back Down: Advocacy & Innovation Track	Session 10 Thriving as a Neurodivergent Professional: Unlocking Your Unique Potential	Scout Dearth Creative Marketing Specialist SETWorks sdearth@setworks.com
3:30pm Come Together: Executive Leadership Track	Session 11 From Context to Strategy: Leading Organizations Through Change	Stacy DiStefano, CEO Consulting for Human Services stacy.distefano@consultingfhs.com
One Way or Another: Program Design & Innovation Track	Session 12 Growing Community and Opportunity: The HELP Harvest Model	Tamara Honkala President & CEO HELP Foundation thonkala@helpfoundationinc.org Susan Berneike Vice President HELP Foundation berneikes@helpfoundationinc.org Allison Briskey Chief Program Officer HELP Foundation abriskey@helpfoundationinc.org
Taking Care of Business: Business, Finance & Operations Track	Session 13 ICF Reimbursement Update & Benchmarking Trends	TJ Ely, MBA Senior Manager Plante Moran, PLLC tj.ely@plantemoran.com Denise Leonard, CPA, Partner Plante Moran, PLLC denise.leonard@plantemoran.com
We Are the Champions: Supervision & Workforce Track	Session 14 Avoiding The Ambiguity Abyss: The Vague Burn-Out	Sarah Davies, MLS, DD Professional Parent of Person with DD Davies Advocacy and Consulting davies.sarahk@outlook.com
I Won't Back Down: Advocacy & Innovation Track	Session 15 The Funding Future of Ohio's Medicaid Program	Christine Touvelle Director of Advocacy Ohio Provider Resource Association ctouvelle@opra.org

SESSIONS

Time/Track	Session	Speaker
Friday, May 8		
9:00am-10:00am The Final Countdown: General Session	Session 16 Looking Ahead: State Leadership Perspectives for the Final Months of the DeWine Administration	Lyndsay Nash Director Ohio Department of Developmental Disabilities lyndsay.nash@dodd.ohio.gov Kevin Miller Director Opportunities for Ohioans with Disabilities michelle.korting@ood.ohio.gov Scott Partika Director Ohio Department of Medicaid scott.partika@medicaid.ohio.gov
11:30am-12:30pm Who Are You: General Session	Session 17 Who Are We, Really? Clarity, Distinction, and Direction in a Changing System	Stacy DiStefano, CEO Consulting for Human Services stacy.distefano@consultingfhs.com
12:45pm-1:45pm Let It Be: Closing Keynote Address	Session 18 Creating a Positive and Mindful Workplace Culture	Pandit Dasa CEO / Keynote Speaker Work Mindful Corp pandit@panditdasa.com

The Bright & Beautiful THERAPY DOGS



Thursday, May 7

Break 1: 10:30–11:30 AM

Break 2: 2:00–3:00 PM

info@golden-dogs.org



THE BRIGHT & BEAUTIFUL
THERAPY DOGS, INC.



Keynote: Pandit Dasa

Former Monk | Workplace Culture Expert | Keynote Speaker | Author

**Leading Through Change. Strengthening Culture.
Elevating Performance.**

A former monk helping organizations build resilient, mindful workplaces that thrive under pressure.

Friday, May 8 at 12:45 pm

Creating a Positive and Mindful Workplace Culture

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Booth	Company
1	Giv
2	SafeDose
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6	Clearwater Council of Governments
7	Smart Living Systems
8	Castle Benefits Consulting Group
9	Wynn-Reeth, Inc.
10	MITC
11	Lighthouse Cove
12	Coler Ltc.
13	This End Up Furniture Company
14	SimplyThick Easy Mix
15	Vitoria Pharmacy
16	Kibu
17	VC3
18	Primary Solutions, LLC
19	TrailBlaze Creative
20	nobi
21	Tarrytown Expocare
22	SafeinHome
23	Reidy Medical Supply
24	Pharmerica
25	NextGenAT
26	American Bus & Accessories, Inc.
27	Therap

Booth	Company
28	Capstone Business Solutions
29	McGowan Insurance
30	Core Solutions, Inc.
31	Rest Assured
32	Medicaid Billing Solutions, Inc.
33	Quanta HCM
34	Scioto Properties
35	PDC Pharmacy
36	Bus Service, Inc.
37	Mullaney's, A Guardian Pharmacy
38	Arthur J. Gallagher & Co
39	Brittco, LLC
40	SETWorks
41	Step Up to Social Connections
42	Gladey Consulting, LLC
43	HHAExchange
44	SimplyHome
45	Statewise
46	HealthDirect Pharmacy Services, Inc.
47	Plante & Moran, PLLC
48 a	THS Remote Support Services
48 b	THS Remote Support Services
49	iCareManager
50	Safe At Home

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SETWorks

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SimplyHome

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Smart Living Systems

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This End Up Furniture Company

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Vorys

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WE APPRECIATE YOUR INPUT!

WHAT'S NEXT WITH OPRA



Join us this fall for an exciting conference experience designed to bring people together, spark new ideas, and create lasting impact. Additional details will be shared soon—until then, save the date. We look forward to seeing you!



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