



BUILDING & SERVING A COMMUNITY OF GREAT PROVIDERS

OPRA Annual Report • 2025 By The Numbers



A MESSAGE FROM OPRA'S PRESIDENT & CEO

At its core, OPRA is a community – providers, professionals and partners who show up every day for people with disabilities. I am grateful for this community and humbled by the trust you place in us. Nothing matters more than the experiences people with disabilities and their families have with the staff who support them. That frontline relationship is where our system succeeds or fails, and it is why OPRA's work remains focused on strengthening the providers who make those relationships possible.

This year, we reaffirmed our mission **to build and serve a community of great providers**, and our vision that **all people with intellectual and developmental disabilities who rely on supports get them from great providers**. These commitments anchor everything we do.

The Five Characteristics of a Great Provider reflect what people deserve and what excellence requires:

- Deliver person-centered, outcome-focused services
- Cultivate strong leadership and partnerships
- Advocate and innovate continuously
- Invest in and support qualified staff
- Establish strong operational foundations

These qualities matter because they directly shape the lives of people with disabilities and the families who depend on our system. And they matter now more than ever as Ohio moves toward modernization. Providers cannot simply brace for change—we must help shape it. OPRA's commitment is to lead, not react, ensuring reforms strengthen quality, choice, sustainability, and the workforce that makes everything possible.

Thank you for the work you do and for walking alongside us. It is an honor to serve this community, and I look forward to all we will build together in the year ahead.

Pete Moore, President & CEO, OPRA

WHY OPRA? WE CARE.



COMMUNITY:

Committees, professional networks, and district meetings provide opportunities to connect, collaborate, and share best practices with nearly 200 providers, fostering a stronger, united service delivery system.



ADVOCACY:

Legislative updates, grassroots campaigns, and expert representation ensure your voice is amplified and your interests are championed at every level of policymaking.



RESOURCES:

Timely updates, in-depth guidance, and direct access to subject matter experts equip you with the tools and knowledge to overcome challenges and deliver exceptional services.



EXPERIENCES:

Engaging trainings, immersive workshops, and transformative learning opportunities empower you with skills, insights, and memorable experiences that inspire lasting growth.

ABOUT OPRA MEMBERS

“**FROM OUR MEMBERS... “YOU ALL CARE!** You don’t just know the information you’re talking about, you care about it as well.”

OUR MEMBERS

188

Provider Members

25,418

Jobs Held by OPRA Member Workforce

85,606

People Served

*Figure includes duplicated counts; some people receive more than one service.



32

Public Entity Members

*County Boards, COGs, etc.



66

Associate Members

*Businesses supporting providers

“I am a **HUGE** OPRA fan.”

– OPRA member



+36

New Members in 2025



78%

Provider members that have been members for more than 3 years



90/100

Average member rating for membership satisfaction



94/100

Average member rating for likelihood to recommend OPRA membership to another provider

“I have appreciated all the guidance to date, as well as your involvement with our required trainings. The OPRA team is **very resourceful!**”

– OPRA member

COMMUNITY

FRIDAY FIVE CALLS

300

person average attendance

OPRA members value Friday Five calls as the **heart of the OPRA community**

More than **2/3 of our members** attend Friday Five Calls and read our Friday Five newsletter

2025 OPRA PLAYLISTS



DISTRICT MEETINGS | COMMITTEES | NETWORKS

OPRA members regularly connect, contribute, network and share with each other – for the best interest of our community and the people we serve.



OPRA COMMITTEES

- Day Array
- Day & Employment
- Healthcare
- Human Resources
- Marketing & Communications
- Policy
- Residential Resources

82%

of OPRA Committee participants are extremely satisfied or satisfied with the experience

OPRA NETWORKS

- CEOs
- CFOs
- Program Managers

"In almost 40 years of experience with OPRA, in-person network meetings were the most valuable to my career development so far."

– OPRA member

DISTRICT MEETINGS

What our members find beneficial from our district meetings...

"Discussion! We hosted a meeting and had fantastic discussion about our system and the future."

"The openness of the other district members to share their experiences. While we are all fairly close, it's great to have this group come together as friends and advocates...not competitors. My district has been very helpful, and I have gained some valuable friendships out of this as well."

NEW IN 2025 | FALL PARTNERSHIP FORUM

OPRA hosted the first Fall Partnership Forum with stakeholders from across the state/system to focus on the future and inform development of OPRA's Plan to Modernize the DD System

ADVOCACY

85/100

Average member rating for being informed about OPRA's advocacy priorities

89/100

Average member rating for effectiveness of OPRA's efforts in shaping state policy

"You are a provider resource network, but you really do put providers as the center and **focus on all initiatives. You take the provider perspective into consideration in all your advocacy, but are also **honest** in what is reasonable to ask for or may happen."**

-OPRA member

"OPRA does an **amazing job regarding advocacy."**

-OPRA member

2025 INITIATIVES:



HOUSE BILL 96 (BUDGET BILL)

OPRA worked closely with the Developmental Disabilities Budget Coalition to develop:

- Testimony templates
- Tools for members
- Panels to testify and educate members of the General Assembly
- Hosted town hall to inform members

These efforts helped to maintain previous investments in waivers and workforce, and helped extend the professional workforce development add-on in ICFs.



FEDERAL ADVOCACY

- Toolkits and templates for federal advocacy around Medicaid
- Joined Ohio Medicaid Matters coalition
- Sent letters to Ohio's congressional delegation
- Traveled to Washington D.C. to meet with Ohio's delegation and advocate for Medicaid, DD services, and providers in Ohio
- Hosted town hall to inform members



COLLABORATING TO MODERNIZE OHIO'S DD SYSTEM

- Gathered broad stakeholder input to develop a plan to modernize Ohio's DD system
 - Approved by Board in October and shared with members along with talking points, script and more to use now and to welcome the next administration, campaigns/ policy teams

RESOURCES

86/100

Average member rating for usefulness of resources

OPRA RESOURCES INCLUDE:

- Informative website
- Great Provider Series
- Great Provider Playbook
- AskOPRA emails
- Listserves
- Compensation & Benefits Survey
- Job Banks
- And more!

In 2025, OPRA resource efforts also included:

- Special member meetings:
 - Understanding Policy Changes in a Trump Administration featuring HMA
 - Future Proofing Together
- Launched askOPRA@opra.org
- Developed a Bi-monthly Great Provider Playbook with a focus on practical tools and tips

“Your willingness as individuals and as a cohesive team to help not just Providers, but the industry as a whole is something that should be modeled as true innovation and leadership. OPRA’s ability to keep up with and lead change is one of your **strongest attributes.”**

-OPRA member

“Training opportunities throughout the year... the ability for providers to **reach out directly for assistance when needed.”**

-OPRA member

EXPERIENCES

90/100

Average member rating
for quality and relevance
of experiences

87%

of OPRA survey
respondents participated
in one or more
experiences in 2025

98%

of survey respondents
rated this year's Great
Provider Summit &
Annual Conference as
Excellent or Good

99%

of survey respondents
would recommend the
Summit & Conference
to a colleague

"Overall, the effort that is put into this Summit is fantastic. Thank you for making the entire experience so enjoyable and a great learning/networking opportunity."

-OPRA member

"It just keeps getting better."

-OPRA member

2025 INITIATIVES:



2025 OPRA EXPERIENCES INCLUDED:

- Great Provider Summit
- OPRA Annual Conference & Awards
- ADVANCE Provider Leadership Training: 11th class
- Additional Professional Development Opportunities:
 - Celebrating Excellence: How DSPs Build Better Services, Lives, and Communities
 - DOO Training Day
 - Mastering Team Leadership: Building Trust, Confidence, and Resilience
 - People Skills for People Professionals
- Peer Learning Opportunities:
 - Just Culture Learning Collaborative
 - QIDP Peer Exchange

ADDITIONAL EXPERIENCE EFFORTS:

OPRA presented at:

- National Conferences
- Member Board Meetings
- In-Service trainings, which included:
 - Strategic planning
 - Navigating compliance issues
 - Facilitating meetings with the Department on member issues
 - Participating in DODD and ODM workgroups
 - Advocating on rules
 - Participating on national ICF community of practice
 - Helping launch national employment community of practice



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2026 EVENTS



Friday
JUNE
5

Registration begins: 9 a.m.
Shotgun start: 10 a.m.
Urbana Country Club: 4761 US-36, Urbana, OH

