## The Golden Circle — Start With Why

The Golden Circle is a leadership and communication framework that starts with purpose first.

## WHY — Purpose

Your cause, belief, or mission.

Why do you exist? Why does this matter?

**HOW** — Process

Your values, methods, or differentiators.

How do you bring your Why to life?

WHAT — Product

The services, programs, and deliverables you offer.

What do you actually do?

# **The Golden Circle**

#### WHAT

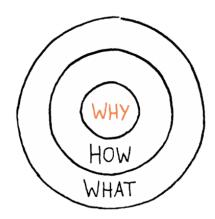
Every organization on the planet knows WHAT they do. These are products they sell or the services

#### HOW

Some organizations know HOW they do it. These are the things that make them special or set them apart from their competition.

#### WHY

Very few organizations know WHY they do what they do. WHY is not about making money. That's a result. WHY is a purpose, cause or belief. It's the very reason your organization exists.



## **Core Principle**

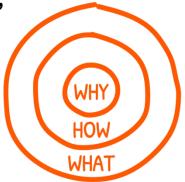
People don't buy what you do — they buy why you do it.

## **Uses in Leadership**

- Strategic planning
- Messaging & branding
- Employee motivation
- Organizational culture
- Decision-making alignment

## An Example of 'Why'

- Why: We help people live a good life of their choosing.
- How: We support people through use best practices, evidence-based frameworks and certified professional staff.
- What: We provide residential, day and vocational services to people with I/DD.



Adapted from 'Start with Why' and 'Find Your Why' by Simon Sinek