



EVENT PROGRAM

THANK YOU, SWAG SPONSORS



Throughout the conference, we're using SpotMyPhotos to share photos. With SpotMyPhotos, you will automatically receive any photos you're in from our professional photographer at the OPRA Annual Conference, delivered right to your phone or inbox in a private gallery. To pre-register to receive your photos scan this QR code.



Sponsored by:  NEURELIS

A MESSAGE FROM OPRA

Welcome to the 2025 Annual Conference

It is my pleasure to welcome you to OPRA's Annual Conference & Awards. These next few days are a chance to celebrate the incredible work of our members, recognize the dedication of Direct Support Professionals, and focus on what it means to be a truly great provider.

We come together this year knowing we have many challenges on the horizon. It is important that the OPRA Community, along with our many partners stand united. Together we have the strength, creativity, and commitment to grow as a provider community, and to build a movement! By supporting one another and staying true to the values that define great providers – person-centered, outcome-focused, led with integrity, grounded in strong partnerships, and always striving to improve – we can continue to move forward with strategy and confidence.

This year's sessions are designed to inspire and equip you with ideas, tools, and connections that strengthen your work and your leadership. Whether it's exploring innovative practices, building new partnerships, or reflecting on lessons learned, I hope you will leave here encouraged and energized for the important work ahead.

We will also take time to honor the outstanding professionals and organizations who exemplify what it means to be great providers. Their dedication reminds us that, no matter the challenges, the heart of our work is making a difference in the lives of people and families across Ohio.

Thank you for being here and for the commitment you bring to this work every day. I look forward to the conversations, learning, and celebrations we will share together. Together, let's use this conference to build momentum for the year ahead.

With gratitude,

A handwritten signature in black ink, likely belonging to Peter Moore.

Peter Moore
OPRA President and CEO

A handwritten signature in black ink, likely belonging to Adam Guinther.

Adam Guinther
OPRA Board Chairperson

BOARD MEMBERS

District 1

Jamie Steele, President/CEO
Ohio Valley Residential Services

Jim Steffey, President/CEO
Envision

Felicia Hall,
Regional Director – Ohio
ResCare, Inc.

District 2

Dennis Grant, Executive Director
United Rehabilitation Services/Dayton

Ashley Brocious, CEO
RT Industries

Scott DeLong, President/CEO
Champaign Residential Services, Inc.

District 3

Lisa Reed, Executive Director
RHDD

Timothy Neville, President/CEO
Echoing Hills Village, Inc.

Mary Thompson Hufford, CEO
The Fuse Network

District 4

Roy Cherry, CEO
Epilepsy Center of NW Ohio

Tim Menke, CEO
Lott

Steve King, Executive Director
Anne Grady Services

District 5

Jeff Johnson, Executive Director
Weaver Industries, Inc.

Michelle L. Madden, CEO
Epic

Stephen Colecchi, CEO
Hattie Larlham

District 6

Adam Guinther,
Executive Director
Residential Home Association
of Marion

Robert Heinzerling,
Executive Director
Heinzerling Community

Liz Owens-Detillion, CEO
The Alpha Group of Delaware, Inc.

District 7

Laura Lamb, CEO
Vocation Guidance Services

Tamara Honkala, President/CEO
HELP Foundation, Inc.

Nikki Jaras, Executive Director
Lifeworks Autism Services

At Large Directors

Bob Gaston, CEO
ARC Industries, Inc.

Kurt Miller, President/CEO
Empowering People

Chris Wolf, COO
I Am Boundless

BOARD OFFICERS

Chairperson, Adam Guinther

Vice Chairperson, Scott DeLong

Secretary, Michelle Madden

Treasurer, Liz Owens-Detillion

Immediate Past Chairperson, Jamie Steele

OPRA STAFF

President & CEO, Peter Moore

Vice President, Scott Marks

Chief Innovation Officer, Teresa Kobelt

Director of Events & Strategic Partnerships, Melissa Fannon

Director of Residential Resources, Rachel Hayes

Director of Advocacy, Christine Touvelle

Member Communications Manager, Sonya Summers

Accountant, Pete Thompson

Consultant, Than Johnson

SPONSORS

HEADLINE



KEYNOTE

VORYS

PLATINUM



ENTERTAINMENT



GOLD



SILVER



BRONZE



LUNCH



AWARDS CEREMONY & LUNCHEON SPONSOR



BREAKFAST



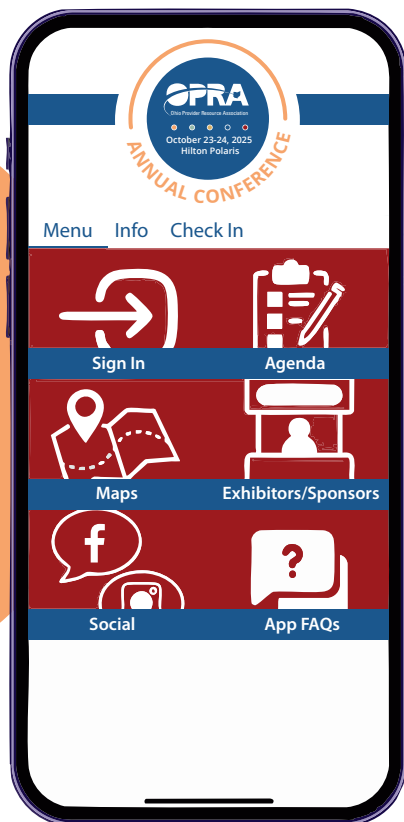
SPOTMYPHOTO



HEADSHOT



Resources,
sessions,
notifications...
**all at your
fingertips!**



Download the app to prepare for the OPRA Annual Conference.

The event app will keep you in the know! Log into the app early to view details and create your personal schedule. With maps, speaker attachments and more, you will be set for a positive experience at the OPRA Annual Conference.



ANNUAL CONFERENCE AT A GLANCE

Thursday, October 23

7:30 AM - 5:00 PM	Registration/Information Hours
7:30 AM - 9:00 AM	Exhibitor Networking Breakfast
8:30 AM - 4:30 PM	Headshots
9:15 AM - 10:00 AM	Welcome & Keynote
10:00 AM - 10:15 AM	Exhibitor Showcase Break
10:00 AM - 4:00 PM	Relaxation Lounge & Massage Therapy
10:15 AM - 11:15 AM	Breakout Sessions: Sponsored
11:15 AM - 11:30 AM	Exhibitor Showcase Break
11:30 AM - 12:30 PM	Breakouts Sessions: 1 - 4
11:45 AM - 12:15 PM	Exhibitor Lunch
12:30 PM - 1:20 PM	Attendee Lunch
1:30 PM - 2:30 PM	Breakout Sessions: 5 - 8
2:30 PM - 2:45 PM	Exhibitor Showcase Break
2:45 PM - 3:45 PM	Breakout Sessions: 9 - 12
3:45 PM - 4:00 PM	Exhibitor Showcase Break
4:00 PM - 5:00 PM	Legislative Update
5:00 PM - 6:00 PM	Exhibitor Happy Hour
5:00 PM - 6:00 PM	Zach Anner: Meet & Greet
	DINNER ON OWN
7:00 PM - 10:00 PM	OPRA Casino Night!

Friday, October 24

8:00 AM - 1:30 PM	Registration/Information Hours
8:00 AM - 9:00 AM	Exhibitor Networking Breakfast
9:00 AM - 10:00 AM	Breakout Sessions: 13 - 16
9:00 AM - 11:00 AM	Headshots
9:00 AM - 11:00 AM	Relaxation Lounge & Massage Therapy
10:00 AM - 10:15 AM	Exhibitor Showcase Break with PUPPIES!
10:15 AM - 11:15 AM	Breakout Sessions: 17 - 20
11:15 AM - 11:45 AM	Break
11:45 AM - 1:30 PM	OPRA Annual Awards Luncheon

SESSIONS - THURSDAY, OCTOBER 23

Time/Track	Session	Speaker	Job Title	Organization	Email
9:15 AM Keynote Address	Keynote Session: Embrace the Challenge: Finding Purpose, Power, and Partnership	Zach Anner	Professional Speaker	Zach Anner	zachanner@gmail.com
10:15 - 11:15 AM	Giv. Sponsored Session 1: How Leveraging Data is Transforming Industries, Innovation, and Everyday Life	Alec Fowler Taylor Wood	Senior Director of Business Development Lead Enterprise Specialist	Giv.	alec.fowler@givhealthcare.com taylor.wood@givhealthcare.com
	Gladey Sponsored Session 2: Stop the Spin: Coaching to Transform Turnover into Tenure	Stacy Sufka	MPA, MAC, MBAn, LSSBB, ODCP	Gladey Consulting, LLC	Stacy@gladey.com
	THS Remote Support Services Sponsored Session 3: Future-Proofing In-Home Care: Leveraging Technology to Overcome Workforce Shortages	David Ilg	Director of Business Development	THS Remote Support Services	dilg@thsrss.com
	Boundless Health Sponsored Session 4: Whole Person Integrated Care: Non-Sedation Dental	Katie Babcock Timothy Hafer	MHA, State Director of Healthcare Operations BS/MA, Behavior Specialist	Boundless Health	kbabcock@iamboundless.org thafer@iamboundless.org
11:30 AM - 12:30 PM Leadership Track	Breakout Session 1: Designing for Sustainability: Acuity-Based Rates, Selective Contracting, and the Future of HCBS	Lilia Teninty	Principal	Burns & Associates	lteninty@healthmanagement.com
HR Track	Breakout Session 2: Giving Feedback With Confidence: Learn the Feedback Formula That Works	Andrea Applegate	President	Applegate Talent Strategies, LLC	andrea.j.applegate@gmail.com
ICF Track	Breakout Session 3: Strong Enough to Withstand the Storm: Training DSPs who Have to Do It All	Bradley Wyner	Director of Education	Milestones Autism Resources	bwyner@milestones.org
Behavioral Health Track	Breakout Session 4: Bridging the Gap: Partnering Effectively with Mental and Behavioral Health Providers	Nathan Henniger Lauri Livingston-Roberts	Vice President of ProgrAMs Senior Director and Transformational Human Services Leader	I Am Boundless	nhenninger@iamboundless.org llivingston-roberts@iamboundless.org
1:30 - 2:30 PM Leadership Track	Breakout Session 5: Provider-Driven Innovation: New Models for Financing and Managing HCBS	Mary Pat Ambrosino	Director of Policy, Advocacy and Advancement	CTF Illinois/DEON	Ambrosinomary@ctfillinois.org
		Shane Spotts	Founder & CEO	DEON Health	shane@deonhealth.com
HR Track	Breakout Session 6: Unshakeable: Inner Strength and Mental Agility for Leaders	Shyam Suchak	Chief Operations Officer, PHR, LPC, NCC	Anne Grady Services	ssuchak@annegrady.org
ICF Track	Breakout Session 7: ICF Reimbursement Update & Benchmarking Trends	TJ Ely Denise Leonard	Senior Manager CPA, Partner	Plante Moran, PLLC	tj.ely@plantemoran.com denise.leonard@plantemoran.com
Behavioral Health Track	Breakout Session 8: Comprehensive Assessment for Complex Needs: Reducing Placement Disruptions through Meaningful Planning	Nikki Jaras Ashleigh Putney Allison Hamrick	Executive Director Director of Supported Living Clinical Director	Lifeworks Autism Services	jarasn@lifeworksautism.org putneya@lifeworksautism.org hamricka@lifeworksautism.org
2:45 - 3:45 PM Leadership Track	Breakout Session 9: The Walk Away Warrior Thriving While Surviving	Julia Hage	CEO & President, TheHageCo., LLC & Director of Mission Advancement Anne Grady Services	TheHageCo., LLC	jhage@annegrady.org
HR Track	Breakout Session 10: Immigration and Employment Law Update	Bob Harris	Partner	Vorys, Sater, Seymour, and Pease, LLP	raharris@vorys.com
ICF Track	Breakout Session 11: How to Have Difficult Discussions and Productive Disagreements	Tom Speaks	Partner and Co-Founder	The Impact Group	tspeaks@igpr.com
Behavioral Health Track	Breakout Session 12: Crisis Intervention and De-escalation Strategies for People with Co-occurring MI/DD	Jo Smith Victoria Broxholm Ashleigh Watson	Director of Community Services MS, BCBA, COBA, Coordinator of ABA Services Asst Director of Supported Living	Lifeworks Autism Services	smithjo@lifeworksautism.org broxholmv@lifeworksautism.org watsona@lifeworksautism.org
4:00 - 5:00 PM Legislative Update	Legislative Session: Legislative & State Budget Updates	Anthony Aquillo Peter Moore Christine Touvelle	Lobbyist President & CEO Director of Advocacy	The Success Group Ohio Provider Resource Association Ohio Provider Resource Association	aaquillo@thesuccessgroup.com pmoore@opra.org ctouvelle@opra.org

SESSIONS - FRIDAY, OCTOBER 24

Time/Track	Session	Speaker	Job Title	Organization	Email
9:00 - 10:00 AM Day & Employment Services Track	Breakout Session 13: Empowered Expression: Reimagining Support Through Innovation and Art	Tiffany Martin	Director Goodwill Columbus Work & Community Services	Goodwill Columbus	tiffany.martin@gwcols.com
		Dywan Bright	Work & Community Services, Lead Manager		dywan.bright@gwcols.com
		Gary Gebhart	Work & Community Services, Training Specialist		muckman@hotmail.com
Healthcare Track	Breakout Session 14: The Autistic Brain and Pain	Dr. Michelle Failla, PhD	Assistant Professor	The Ohio State University's College of Nursing	failla.10@osu.edu
Residential Waiver Track	Breakout Session 15: So You Think You Can HR? What Every Non-HR Leader Needs to Know	Stacy Sufka	MPA, MAC, MBAn, LSSBB, ODCP	Gladegy Consulting, LLC	Stacy@gladegy.com
Marketing & Development Track	Breakout Session 16: Grantin' Ain't Bland: Creative Funding for EPIC Impact	Shawn Valentine	Executive Director	Sup Gurl	shawn@supgurl.com
10:15 - 11:15 AM Day & Employment Services Track	Breakout Session 17: Person-Centered Pathways: Tools for Supporting Transitions in Every Stage of Life	Jenna Allen Alissa Otani-Cole	Transition to Adulthood Consultant	OCALI	jenna_allen@ocali.org alissa_otani-cole@ocali.org
Healthcare Track	Breakout Session 18: The Ins and Outs of Waiver Nursing Billing	Kristi Black Charlotte Hampton	CEO Administrative Support Specialist	Nineteen Services, Inc.	kblack@19ServicesInc.com champton@19servicesinc.com
Residential Waiver Track	Breakout Session 19: Electronic Visit Verification and Claims Validation in DODD Waivers	Brandi Nicholson Erika Palmer	Interagency Policy Section Chief EVV Operations, Ohio Department of Medicaid	Ohio Department of Medicaid	brandi.nicholson@medicaid.ohio.gov erika.palmer@medicaid.ohio.gov
Marketing & Development Track	Breakout Session 20: Make an Impact with Your Presentations	Beth Whelley	Executive Vice President	Fahlgren Mortine	beth.whelley@fahlgren.com

2025 OPRA ANNUAL CONFERENCE	
THURSDAY, OCTOBER 23	
9:00 - 9:15 AM	WELCOME - Peter Moore, OPRA President
9:15 - 10:00 AM	KEYNOTE SESSION Embrace the Challenge: Finding Purpose, Power, and Partnership - Zach Anner
15 minute break	
Sponsored Sessions • 10:15 - 11:15 AM	
GIV. Session 1	How Leveraging Data is Transforming Industries, Innovation, and Everyday Life Alec Fowler & Taylor Wood, Giv.
Gladey Session 2	Stop the Spin: Coaching to Transform Turnover into Tenure Stacy Sufka, Gladey Consulting
Ths Remote Support Services Session 3	Future-Proofing In-Home Care: Leveraging Technology to Overcome Workforce Shortages David Ilg, THS Remote Support Services
I Am Boundless Session 4	Whole Person Integrated Care: Non-Sedation Dental Katie Babcock & Timothy Hafer, Boundless Health
15 minute break	
Breakout Sessions • 11:30 AM - 12:30 PM	
Leadership Session 1	Designing for Sustainability: Acuity-Based Rates, Selective Contracting, and the Future of HCBS Lilia Teninty, Burns & Associates
Human Resources Session 2	Giving Feedback With Confidence: Learn the Feedback Formula That Works Andrea Applegate, Applegate Talent Strategies
ICF Session 3	Strong Enough to Withstand the Storm: Training DSPs who Have to Do It All Brad Wyner, Milestones Autism Resources
Behavioral Health Session 4	Bridging the Gap: Partnering Effectively with Mental and Behavioral Health Providers Nathan Henniger & Lauri Livingston-Roberts, I Am Boundless
12:00 - 12:30 PM	EXHIBITOR LUNCH
12:30 - 1:20 PM	ATTENDEE LUNCH
Breakout Sessions • 1:30 - 2:30 PM	
Leadership Session 5	Provider-Driven Innovation: New Models for Financing and Managing HCBS Mary Pat Ambrosino, CTF Illinois & Shane Spotts, DEON Health
Human Resources Session 6	Unshakeable: Inner Strength and Mental Agility for Leaders Shyam Suchak, Anne Grady Services

Breakout Sessions • 1:30 - 2:30 PM (continued)	
ICF Session 7	ICF Reimbursement Update & Benchmarking Trends TJ Ely & Denise Leonard, Plante Moran
Behavioral Health Session 8	Comprehensive Assessment for Complex Needs: Reducing Placement Disruptions through Meaningful Planning Nikki Jaras, Ashleigh Putney & Allison Hamrick, Lifeworks Autism Services
15 minute break	
Breakout Sessions • 2:45 - 3:45 PM	
Leadership Session 9	The Walk Away Warrior Thriving While Surviving Julia Hage, The HageCo., LLC & Anne Grady Services
Human Resources Session 10	Immigration and Employment Law Update Bob Harris, Vorys
ICF Session 11	How to Have Difficult Discussions and Productive Disagreements Tom Speaks, The Impact Group
Behavioral Health Session 12	Crisis Intervention and De-escalation Strategies for People with Co-occurring MI/DD Joe Smith, Victoria Broxholm and Ashleigh Watson, Lifeworks Autism Services
15 minute break	
4:00 - 5:00 PM	LEGISLATIVE & STATE BUDGET UPDATES
5:00 - 6:00 PM	EXHIBITOR HAPPY HOUR
7:00 - 10:00 PM	OPRA CASINO NIGHT



*4 Paws
for Ability*

**Friday, October 24
10:00 - 11:00 AM**

Near the **giv.** booth

www.4pawsforability.org



Thursday, October 23, 7:00 - 10:00 PM

Your Luck Starts Here

Play a hand, then hit the spread: **sliders & fries, an antipasto bar, meatballs, and cannoli!** 360° photo op included. Stay five minutes or all night - just don't miss it!

Sponsored by:



FRIDAY, OCTOBER 24	
Breakout Sessions • 9:00 - 10:00 AM	
Day & Employment Services Session 13	Empowered Expression: Reimagining Support Through Innovation and Art <i>Tiffany Martin, Dywan Bright & Gary Gebhart, Goodwill Columbus</i>
Healthcare Session 14	The Autistic Brain and Pain <i>Dr. Michelle Failla, PhD, The Ohio State University's College of Nursing</i>
Residential Waiver Session 15	So You Think You Can HR? What Every Non-HR Leader Needs to Know <i>Stacy Sufka, Gladey Consulting</i>
Marketing & Development Session 16	Grantin' Ain't Bland: Creative Funding for EPIC Impact <i>Shawn Valentine, Sup Gurl</i>
15 minute break	
Breakout Sessions • 10:15 - 11:15 AM	
Day & Employment Services Session 17	Person-Centered Pathways: Tools for Supporting Transitions in Every Stage of Life <i>Jenna Allen & Alissa Otani-Cole, OCALI</i>
Healthcare Session 18	The Ins and Outs of Waiver Nursing Billing <i>Kristi Black & Charlotte Hampton, Nineteen Services</i>
Residential Waiver Session 19	Electronic Visit Verification and Claims Validation in DODD Waivers <i>Brandi Nicholson & Erika Palmer, Ohio Department of Medicaid</i>
Marketing & Development Session 20	Make an Impact with Your Presentations <i>Beth Whelley, Fahlgren Mortine</i>
30 minute break	
11:45 AM - 1:30 PM	OPRA ANNUAL AWARDS LUNCHEON



Keynote Zach Anner

Comedian, author, television writer, public speaker, and YouTube personality.

Thursday, October 23, 9:00 AM

**Embrace the Challenge:
Finding Purpose, Power, and Partnership**

Sponsored by: **VORYS**

EXHIBITOR LIST

Booth	Company	Booth	Company
1	Creative Foundations, Inc.	29	Search Beyond Adventures, Inc.
2	The Academy of Professional Development	30	OSU Nisonger Center
3	SafeinHome	31	DODD
4		32	E.C.H.O. Residential Support Inc.
5	Medicaid Billing Solutions, Inc	33	The McGowan Companies
6	Rest Assured	34	Scioto Properties
7	Cardinal Bus Sales and Service, Inc.	35	Sedgwick MCO
8	TrailBlaze Creative	36	American Bus and Accessories, Inc.
9	iCareManager	37	OADSP
10	DIRECTV for Business	38	ICP
11	Mullaney's and Guardian Pharmacy of Ohio	39/40	THS Remote Support Services
12	Vorys, Sater, Seymour and Pease, LLP	41	Neurelis, Inc
13	INSocial Risk Advisors	42	Mutual of America Financial Group
14	Reidy Medical Supply	43	SafeDose, an AnewHealth Pharmacy
15	Brittco, LLC	44	Giv
16	Impruvon Health	45	CliftonLarsonAllen, LLP (CLA)
17	Gladegy Consulting, LLC	46	LostCreek Lab, LLC.
18	Arthur J. Gallagher & Co.	47	Plante & Moran, PLLC
19	Primary Solutions, LLC	48	SETWorks
20	HealthDirect Pharmacy Services, Inc.	49	Tarrytown Expocare Pharmacy
21	Capstone Business Solutions, LLC.	50	Brady Ware & Company
22	PDC Pharmacy	51	Castle Benefits Consulting Group
23	nobi	52	Butler Human Services Furniture
24	CaraSolva	53	Wynn-Reeth, Inc.
25	Embrace Healthcare Pharmacy and Medical Supply	54	Medforall
26	OnSeen	55	Vitoria Pharmacy
27	Quanta HCM	56	The Improvaneer Method
28	VC3	57	Bus Service, Inc.

EXHIBITOR CONTACTS

American Bus and Accessories, Inc.

Contact: Dan McConnell
Email: dmccConnell@american-bus-inc.com
EXHIBITOR
OPRA Associate Member
Booth #: 36

Arthur J. Gallagher & Co.

Contact: Matthew Carrier
Email: matthew_carrier@ajg.com
Contact: Andrew Holland
Email: andrew_holland@ajg.com
AWARD
OPRA Vendor Partner & Associate Member
Booth #: 18

Brady Ware & Company

Contact: Missy Beyhmer
Email: mbehymmer@bradyware.com
PLATINUM
OPRA Associate Member
Booth #: 50

Brittco, LLC

Contact: Scott Flowers
Email: scott@brittcosoftware.com
PLATINUM
OPRA Associate Member
Booth #: 15

Bus Service, Inc.

Contact: Dane Patterson
Email: dane@buyabus.net
EXHIBITOR
OPRA Associate Member
Booth #: 57

Butler Human Services Furniture

Contact: Cory Bexfield
Email: cbexfield@butlerhumanservices.com
EXHIBITOR
Booth #: 52

Capstone Business Solutions, LLC

Contact: Melissa Skaggs
Email: mskaggs@capstonebussolutions.net
EXHIBITOR
OPRA Associate Member
Booth #: 21

CaraSolva

Contact: Kevin Luff
Email: kevin.luff@carasolva.com
EXHIBITOR
Booth #: 24

Cardinal Bus Sales and Service, Inc.

Contact: Austin Bricker
Email: abricker@cardinalbussales.com
EXHIBITOR
OPRA Associate Member
Booth #: 7

Castle Benefits Consulting Group

Contact: Nick Castellano
Email: nick@castlebenefitsconsultinggroup.com
EXHIBITOR
OPRA Associate Member
Booth #: 51

CliftonLarsonAllen, LLP (CLA)

Contact: Diann Stretten
Email: diann.stretten@claconnect.com
PLATINUM
OPRA Associate Member
Booth #: 45

Creative Foundations, Inc.

Contact: Lane Herdman
Email: lane@creativefoundations.org
EXHIBITOR
OPRA Provider Member
Booth #: 1

DIRECTV for Business

Contact: Danise Stewart
Email: danise.stewart@directv.com
PLATINUM
Booth #: 10

DODD

Contact: Ann Weisant
Email: Ann.Weisant@dodd.ohio.gov
EXHIBITOR
Booth #: 31

E.C.H.O. Residential Support Inc.

Contact: Jerry Bejagg
Email: jbehagg.echo@gmail.com
EXHIBITOR
OPRA Provider Member
Booth #: 32

Embrace Healthcare Pharmacy and Medical Supply

Contact: Bill Pitts
Email: bpitts@embraceohio.org
EXHIBITOR
OPRA Associate Member
Booth #: 25

Giv

Contact: Alec Fowler
Email: alec.fowler@givhealthcare.com
HEADLINE & COFFEE & SESSION
OPRA Vendor Partner & Associate Member
Booth #: 44

Gladegy Consulting, LLC

Contact: Stacy Sufka
Email: stacy@gladegy.com
EXHIBITOR & SESSION
OPRA Associate Member
Booth #: 17

HealthDirect Pharmacy Services, Inc.

Contact: Dana Tietje
Email: danatietje@hdrxservices.com
EXHIBITOR
OPRA Associate Member
Booth #: 20

iCareManager

Contact: Andrew Kelly
Email: andrew@icaremanager.com
HEADSHOT
OPRA Associate Member
Booth #: 9

ICP

Contact: Kris Schroeder
Email: kschroeder@icppharm.com
EXHIBITOR
OPRA Associate Member
Booth #: 38

The Improvaneer Method

Contact: Liz Kutinsky
Email: liz@theimprovaneeermethod.com
EXHIBITOR
Booth #: 56

Impruvon Health

Contact: James Ravenscraft
Email: James@Impruvonhealth.com
BREAKFAST
OPRA Associate Member
Booth #: 16

INSocial Risk Advisors

Contact: Justin Buren
Email: jburen@insocialra.com
SILVER
OPRA Vendor Partner & Associate Member
Booth #: 13

LostCreek Lab, LLC

Contact: Josh Hopping
Email: josh@lostcreek.io
BRONZE
OPRA Associate Member
Booth #: 46

The McGowan Companies

Contact: Patrick Muscenti
Email: pmuscenti@mcgowaninsurance.com
EXHIBITOR
OPRA Associate Member
Booth #: 33

Medforall

Contact: Ali Rahimi
Email: ra.6@medforall.com
EXHIBITOR
OPRA Associate Member
Booth #: 54

Medicaid Billing Solutions, Inc

Contact: Shari Weber
Email: s.weber@medicaidbillingsolutions.com
EXHIBITOR
OPRA Associate Member
Booth #: 5

Mullaney's and Guardian Pharmacy of Ohio

Contact: Thomas Mullaney
Email: tmullaney@mullaneyrx.com
PLATINUM
OPRA Associate Member
Booth #: 11

Mutual of America Financial Group

Contact: Lisa Logan
Email: lisa.logan@mutualofamerica.com
BREAKFAST
OPRA Associate Member
Booth #: 42

Neurelis, Inc

Contact: Stephanie Cassini
Email: scassini@neurelis.com
SPOTMYPHOTO
Booth #: 41

nobi

Contact: Marc McGrann
Email: marc.mcgrann@nobi.life
CASINO
Booth #: 23

EXHIBITOR CONTACTS *(continued)*

OADSP

Contact: Bethany Toledo
Email: btoledo@oadsp.org
EXHIBITOR
OPRA Vendor Partner & Associate Member
Booth #: 37

OnSeen

Contact: Robert Cooper
Email: robert.cooper@onseen.com
EXHIBITOR
Booth #: 26

OSU Nisonger Center

Contact: Christine Brown
Email: Christine.Brown@osumc.edu
Contact: Kelly Barnett
Email: Kelly.barnett@osumc.edu
EXHIBITOR
Booth #: 30

PDC Pharmacy

Contact: Richard Capicotto
Email: rcapicotto@pdcpharmacy.com
EXHIBITOR
OPRA Associate Member
Booth #: 22

Plante & Moran, PLLC

Contact: TJ Ely
Email: tj.ely@plantemoran.com
GOLD
OPRA Associate Member
Booth #: 47

Primary Solutions, LLC

Contact: Liz Thompson
Email: liz.thompson@primarysolutions.net
EXHIBITOR & LANYARD
OPRA Associate Member
Booth #: 19

Quanta HCM

Contact: Rich Evans
Email: rich.evans@quantahcm.com
EXHIBITOR
OPRA Associate Member
Booth #: 27

Rest Assured

Contact: Kimberly Hill
Email: khill@restassuredsystem.com
EXHIBITOR
Booth #: 6

Reidy Medical Supply

Contact: Ted Stitzel
Email: tstitzel@reidymed.com
PLATINUM
OPRA Vendor Partner & Associate Member
Booth #: 14

SafeDose, an AnewHealth Pharmacy

Contact: Holly Gillespie
Email: hgillespie@homefreerx.com
GOLD
OPRA Associate Member
Booth #: 43

SafeinHome

Contact: Mark Prohaska
Email: mprohaska@safeinhome.com
EXHIBITOR
OPRA Associate Member
Booth #: 3

Scioto Properties

Contact: Lauren Fedele
Email: lfedele@scioto.com
EXHIBITOR
OPRA Associate Member
Booth #: 34

Search Beyond Adventures, Inc.

Contact: Kailash Dhaksinamurthi
Email: kailash@searchbeyond.com
EXHIBITOR
Booth #: 29

Sedgwick MCO

Contact: Michael Stadtmiller
Email: michael.stadtmiller@sedgwickmco.com
EXHIBITOR
OPRA Vendor Partner & Associate Member
Booth #: 35

SETWorks

Contact: Lynette Snider
Email: communications@setworks.com
LUNCH
OPRA Associate Member
Booth #: 48

Tarrytown Expocare Pharmacy

Contact: Deb Maloy
Email: deb.maloy@tarrytownexpocare.com
LUNCH
OPRA Associate Member
Booth #: 49

The Academy of Professional Development

Contact: Debra Easely
Email: deb@academyforpd.com
EXHIBITOR
OPRA Associate Member
Booth #: 2

THS Remote Support Services

Contact: Stephanie Cronstein
Email: scronstein@thsrss.com
EXHIBITOR & SESSION
OPRA Provider Member
Booths #: 39 & 40

TrailBlaze Creative

Contact: Erin Sogel
Email: erin@trailblazecreative.com
CASINO
OPRA Associate Member
Booth #: 8

VC3

Contact: Michael LaMastro
Email: michael.lamastro@vc3.com
EXHIBITOR
OPRA Associate Member
Booth #: 28

Vitoria Pharmacy

Contact: Ricardo Ortega
Email: rortega@vitoriarx.com
EXHIBITOR
OPRA Associate Member
Booth #: 55

Vorys, Sater, Seymour and Pease, LLP

Contact: Suzanne Scrutton
Email: sjscrutton@vorys.com
KEYNOTE
OPRA Vendor Partner & Associate Member
Booth #: 12

Wynn-Reeth, Inc.

Contact: Amy Schneider
Email: aschneider@wynn-reeth.com
EXHIBITOR
Booth #: 53



Exhibitor Happy Hour

Thursday, October 23

5:00 - 6:00 PM

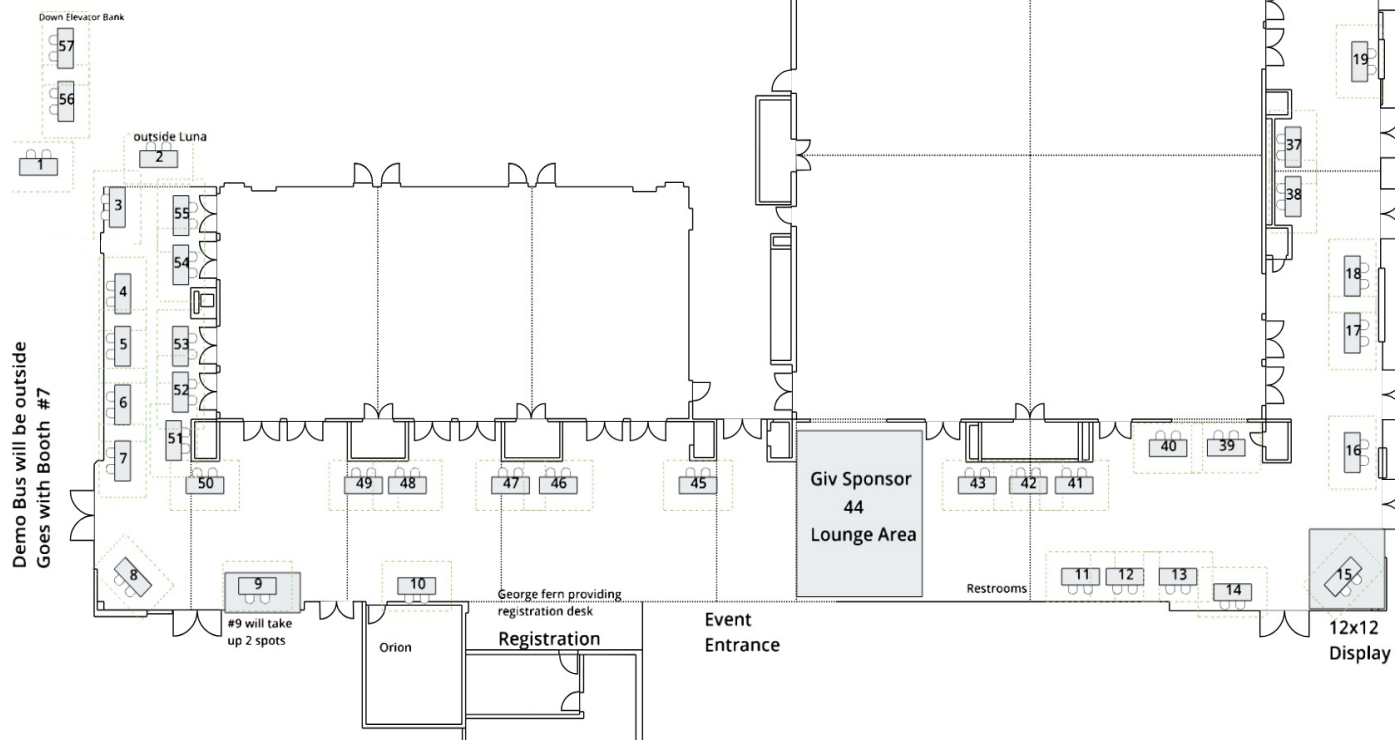
Exhibit Hall



EXHIBITOR MAP

- 1 Creative Foundations, Inc.
- 2 The Academy of Professional Development
- 3 SafeinHome
- 4
- 5 Medicaid Billing Solutions, Inc
- 6 Rest Assured
- 7 Cardinal Bus Sales and Service, Inc.
- 8 TrailBlaze Creative
- 9 iCareManager
- 10 DIRECTV for Business
- 11 Mullaney's and Guardian Pharmacy of Ohio
- 12 Vorys, Sater, Seymour and Pease, LLP
- 13 INSocial Risk Advisors
- 14 Reidy Medical Supply
- 15 Brittco, LLC
- 16 Impruvon Health
- 17 Gladegy Consulting, LLC
- 18 Arthur J. Gallagher & Co.
- 19 Primary Solutions, LLC
- 20 HealthDirect Pharmacy Services, Inc.
- 21 Capstone Business Solutions, LLC
- 22 PDC Pharmacy
- 23 nobi
- 24 CaraSolva
- 25 Embrace Healthcare Pharmacy and Medical Supply
- 26 OnSeen
- 27 Quanta HCM
- 28 VC3
- 29 Search Beyond Adventures, Inc.
- 30 OSU Nisonger Center
- 31 DODD
- 32 E.C.H.O. Residential Support Inc.
- 33 McGowan Companies
- 34 Scioto Properties
- 35 Sedgwick MCO
- 36 American Bus and Accessories, Inc.
- 37 Ohio Alliance of Direct Support Professionals (OADSP)
- 38 ICP

- 39 THS Remote Support Services
- 40 THS Remote Support Services
- 41 Neurelis, Inc
- 42 Mutual of America Financial Group
- 43 SafeDose, an AnewHealth Pharmacy
- 44 Giv
- 45 CliftonLarsonAllen, LLP (CLA)
- 46 LostCreek Lab, LLC
- 47 Plante & Moran, PLLC
- 48 SETWorks
- 49 Tarrytown Expocare Pharmacy
- 50 Brady Ware & Company
- 51 Castle Benefits Consulting Group
- 52 Butler Human Services Furniture
- 53 Wynn-Reeth, Inc.
- 54 Medforall
- 55 Vitoria Pharmacy
- 56 Improvaneer Method
- 57 Bus Service, Inc.

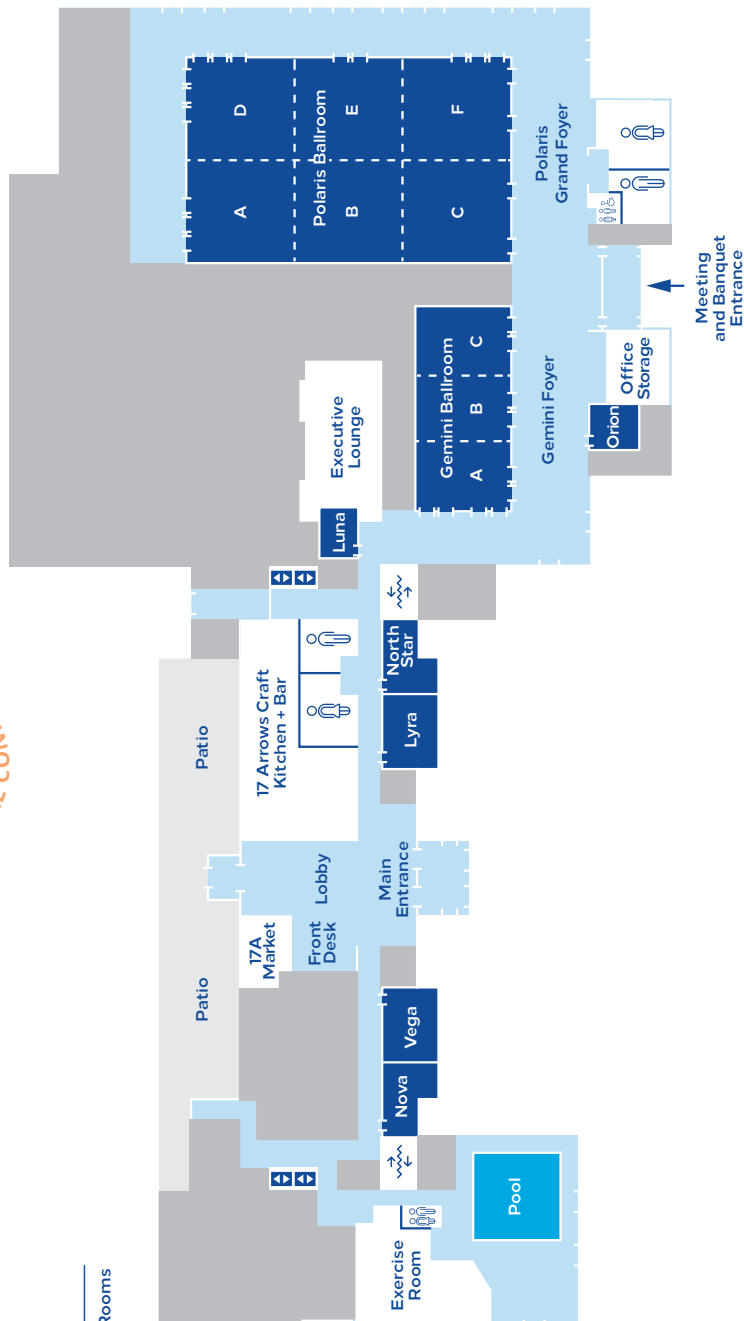




Lobby Level

FLOOR MAP KEY

- Meeting/Conference Rooms
- Amenities
- Public Space
- Private Space
- Outdoor Space



HEADSHOTS FOR CONFERENCE ATTENDEES

Thursday and Friday, October 23 & 24
 Thursday 8:30 AM - 4:30 PM
 Friday 9:00 AM - 11:00 AM
 Exhibit Hall



Attendees will be able to view their images & make their selection of one headshot image on-site the same day! Klatte Photography will retouch all images & email the high resolution digital negatives directly to you.

Sponsored by





Relaxation Lounge

Take a break and recharge.

Thursday, October 23 • 10 AM - 4 PM

Friday, October 24 • 9 AM - 11 AM

Featuring complimentary chair massages

Sponsored by:



Step away from the hustle of the conference and unwind in the Relaxation Lounge. Enjoy a moment of calm with a **complimentary chair massage**, designed to help you relax, refresh, and refocus. Stop by and **treat yourself to a well-deserved break.**

Relax. Recharge. Return Refreshed.



OPRA Annual

Awards Luncheon

Friday, October 24

11:45 AM - 1:30 PM

Polaris Ballroom

The OPRA Awards celebrate the great professionals who display an unbelievable dedication to the people they support and the team they work with.

Sponsored by:



Insurance | Risk Management | Consulting



TARRYTOWN
EXPOCARE PHARMACY

THANKS FOR ATTENDING!

How did we do? Scan this QR code to fill out the conference survey. Let us know what you loved and/or how we can improve your experience. All answers are completely anonymous.



WE APPRECIATE YOUR INPUT!

[illegible][illegible]

UPCOMING EVENTS



1152 Goodale Boulevard
Columbus, OH 43212
614-224-6772
www.opra.org