

2024 OPRA SPRING CONFERENCE: A BUSINESS RETREAT SCHEDULE - DAY 1 (PRE-CONFERENCE TRAINING)
WEDNESDAY, MAY 1ST

DAY & TIME

Wed. 05/01 2:00pm - 4:00pm	Session 1 - Pre-Conference Training - DD Business 101 - Kristi Black, Nineteen Services & Clay Weidner, DODD
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2024 OPRA SPRING CONFERENCE: A BUSINESS RETREAT SCHEDULE - DAY 2
THURSDAY, MAY 2ND

DAY & TIME

Thurs. 05/02 9:00am - 9:30am	OPENING & WELCOME
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Thurs. 05/02 9:30am - 10:30am	Session 2 - TOLEDO BUSINESS LEADERSHIP - Panel: Brent Cousino, Browning Cousineau Corp., Ryan Laskey, Dana Inc. & Jayme Mazur, Destination Toledo
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15 min break	Brittco	giv.plus	Gladedgy	NextGen	Therap
	Sponsored Session	Sponsored Session	Sponsored Session	Sponsored Session	Sponsored Session
Thurs. 05/02 Sponsor Sessions 10:45am - 11:45am	Compliance Using Brittco - It Doesn't Get Easier Than This	The Provider's Edge: Find and Unleash the Hidden Potential in Your Agency	Mastering Emotional Intelligence (EI) for IDD Leadership Success: Unveiling the Power of Six EI Competencies	How Agencies are Doing 'Tech First': Ohio Providers Sharing Their Technology Initiatives	Person-Centered/Data Driven EHR demo/Q&A
	Scott Flowers Brittco	Evan Andersen giv.plus	Stacy Sufka Gladedgy	Ken Smith NextGenAT, Inc.	Julie Bowden Therap Services

11:45am - 1:00pm	NETWORKING LUNCH WITH EXHIBITORS
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	EXECUTIVE LEADERSHIP	PROGRAM DESIGN	BUSINESS, FINANCE & OPERATIONS	HUMAN RESOURCES	SUPERVISION & CUSTOMER SERVICE
	Session 3	Session 4	Session 5	Session 6	Session 7
Thurs. 05/02 Breakout Sessions 1:00pm - 2:00pm	Strategic Fusion: Boundless and Koinonia's Path to Success	Beyond Buzzwords: Understanding the Power of Organizational Culture	The Business of Caring	Navigating Unionization: Insights for HR Professionals and Management	Empowering Frontline Supervisors: Insights from Toledo's "Best Places to Work"
	Patrick Maynard & Diane Beastrom I Am Boundless, Inc.	Dan Connors St. Joseph Home of Cincinnati	Scott DeLong CRSI	Nelson Cary Vorys	Tim Menke, LOTT Industries & Yvonne McNulty, Plante Moran

30 Min. Break	EXECUTIVE LEADERSHIP	PROGRAM DESIGN	BUSINESS, FINANCE & OPERATIONS	HUMAN RESOURCES	SUPERVISION & CUSTOMER SERVICE
	Session 8	Session 9	Session 10	Session 11	Session 12
Thurs. 05/02 Breakout Sessions 2:30pm - 3:30pm	Next Gen Managed Care: Navigating Medicaid, Building Alliances and Transforming Service Delivery	Applying Quality Improvement Principles into Practice	Development: Fundraising and Beyond	Process Improvement for Onboarding and Beyond	The 3-Keys To Leadership
	Greg LaManna Anthem	Erin Brigham, CareSource & Shelly Milvet, United Health Care	Julia Hage, Anne Grady; Kim Finch, Buckeye Broadband; John Jones, HOPE Toledo & William Mann, Boys and Girls Clubs of Toledo	Tracy Owens The Ohio State University	Dr. Zakiya Renae Boutique Business Solutions

30 Min. Break	EXECUTIVE LEADERSHIP	PROGRAM DESIGN	BUSINESS, FINANCE & OPERATIONS	HUMAN RESOURCES	SUPERVISION & CUSTOMER SERVICE
	Session 13	Session 14	Session 15	Session 16	Session 17
Thurs. 05/02 Breakout Sessions 4:00pm - 5:00pm	The Confetti Connection: Build a Professional Network that Pops	Leveraging Lived Experiences in Person-Centered Planning	Building Sustainable Futures	Reinvigorating Your Employee Benefit Packages	Transforming Perspectives: The Future of Disability Services
	Greg Peters Reluctant Networker	Dr. Becca Monteleone, PhD. & Dr. Ally Day, PhD. University of Toledo	David Cutri, CPA, CISA, CIA University of Toledo	Suzi Tamborelle Arthur J. Gallagher & Co.	Katie Hunt-Thomas, The Ability Center; Sarah Heldmann, Wood Co. Board of DD & Dawn Bentley, CAIRE, LLC

Thurs. 05/02 5:00pm - 6:00pm	EXHIBITOR HAPPY HOUR
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Thurs. 05/02 8:00pm - 9:30pm	OPRA NIGHTCAP - Blarney Irish Pub (Murray Room)
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**2024 OPRA SPRING CONFERENCE: A BUSINESS RETREAT SCHEDULE - DAY 3
FRIDAY, MAY 3RD**

DAY & TIME	EXECUTIVE LEADERSHIP	PROGRAM DESIGN	BUSINESS, FINANCE & OPERATIONS	HUMAN RESOURCES	SUPERVISION & CUSTOMER SERVICE
	Session 18	Session 19	Session 20	Session 21	Session 22
	Track Debrief	Track Debrief	Track Debrief	Track Debrief	Track Debrief
Fri. 05/03 Breakout Sessions 9:00am - 10:00am	OPRA Staff Facilitator: Pete Moore, President & CEO	OPRA Staff Facilitator: Teresa Kobelt, Chief Innovation Officer	OPRA Staff Facilitator: Scott Marks, Vice President	OPRA Staff Facilitator: Christine Touvelle, Director of Advocacy	OPRA Staff Facilitator: Rachel Hayes, Director of Residential Services

Fri. 05/03 10:00am - 11:00am	MIMOSA MINGLE BRUNCH with the EXHIBITORS
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Fri. 05/03 11:00am - 11:30am	Team Debrief with Alex Sheen
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Fri. 05/03 11:30am-12:30pm	Session 23 - "The Power of a Promise" - Closing Keynote Address - Alex Sheen
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