



FALL CONFERENCE PROGRAM

October 26-27, 2023 *#oprafall*



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VORYS



BRADY WARE
LONG TERM CARE ADVISORS



WELCOME MEMBERS!

We hope that the next couple of days are filled with some great learning experiences, a chance to connect with old and new friends, and an opportunity to have some fun!

2023 has been an historic year for Ohio's Developmental Disability Field. The investment provided by Ohio's Governor, Legislature, and County Boards provides us with the foundation we need to ensure sustainability of providers and services into the future. The OPRA Community played a crucial role in this effort and for your efforts, we are grateful. Instead of viewing this year's gains as the end of an advocacy journey, we see 2023 as the start of an advocacy effort necessary to help people with developmental disabilities, their families and the providers who support them thrive for years to come. Telling your story is vital to this effort and we look forward to supporting you to be successful.

OPRA is a leader in Ohio because of the strength of our members. This conference provides us the opportunity to recognize and thank you for all you do to provide quality services. We are proud to celebrate you and the work your organizations do to help people thrive.

Thank you for your commitment to our OPRA Community and for attending our 2023 Fall Conference. We are excited to visit with you and share this experience with you.

Sincerely,

Peter Moore
OPRA President and CEO

Adam Guinther
OPRA Board Chairperson

FRONT COVER



This piece was a collaborative effort involving Cynthia Dean, DSP, at Open Door, along with two individual she supports, Deb Woodard and Bart Sisco. Both are residents of Heinzerling Community who attend ADS with Open Door. It symbolizes the DSP relationship's role in inspiring life journeys and assisting individuals in reaching their full potential or lifting them up.

BOARD MEMBERS

District 1

Jamie Steele, Executive Director
Ohio Valley Residential Services

Jim Steffey, President/CEO
Envision

District 2

Dennis Grant, Executive Director
United Rehabilitation Services/Dayton

Ashley Brocious, CEO
RT Industries

Michelle Herndon,
Executive Director/CEO
S & H Products

District 3

Lisa Reed, Executive Director
RHDD

Edgar J. Barnett, Jr., CEO
Carroll Hills Industries, Inc.

Mary Thompson Hufford, CEO
The Fuse Network

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Roy Cherry, Executive Director
Epilepsy Center of NW Ohio

Tim Menke, CEO
Lott

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Jeff Johnson, Executive Director
Weaver Industries, Inc.

Michelle L. Madden,
Executive Director
Independence of Portage County, Inc.

Phillip E. Miller, CEO
Portage Industries, Inc.

District 6

Adam Guinther, Executive Director
Residential Home Association of
Marion (RHAM)

Robert Heinzerling,
Executive Director
Heinzerling Community

Liz Owens, CEO
The Alpha Group of Delaware, Inc.

District 7

Diane Beastrom, VP Transition
I Am Boundless, Inc.

Beth Lucas, President/CEO
UCP of Greater Cleveland

Tamara Honkala, President/CEO
HELP Foundation, Inc.

At-Large Director

Bob Gaston, CEO
ARC Industries, Inc.

Kurt Miller, President/CEO
Empowering People, Inc.

Scott DeLong, President/CEO
Champaign Residential Services, Inc.
(CRSI)

Timothy Neville, President/CEO
Echoing Hills Village, Inc.

Felicia Hall, Regional Director
ResCare, Inc.

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Liz Owens

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Michelle Madden

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Jamie Steele

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Rachel Hayes

Director of Advocacy

Christine Touvelle

Events Manager

Melissa Fannon

Member Communications Manager

Sonya Summers

Operations and Outreach Manager

Gina Weisshaar

Accountant

Pete Thompson

Consultant

Than Johnson

HEADLINE



ENTERTAINMENT



KEYNOTE



PLATINUM



GOLD



AWARDS



LUNCH



HEADSHOT



SILVER



BRONZE



OCTOBER 25 – WEDNESDAY

2:30 PM – 5:30 PM	OPRA PAC Top Golf Event (additional fee required) Location: Top Golf Polaris
6:00 PM	Exhibitor Setup & Registration Location: Nationwide Conference Center

OCTOBER 26 – THURSDAY

7:30 AM	Registration Opens
7:30 AM – 9:00 AM	Breakfast & Breaks with the Exhibitors
8:00 AM – 5:00 PM	Registration / Information Desk
9:00 AM – 9:30 AM	WELCOME: Pete Moore, OPRA CEO & President
9:30 AM – 10:30 AM	KEYNOTE: Mickey Rowe, Speaker. Author. Consultant. Actor.
8:00 AM – 5:45 PM	EXHIBIT HALL OPEN HEADSHOTS AVAILABLE in Exhibit Hall!
10:30 AM – 10:45 AM	Break
10:45 AM – 11:45 AM	Breakout Sessions
11:45 AM – 1:00 PM	Attendee Lunch Buffet
12:45 PM – 2:00 PM	Exhibitor Lunch Buffet
1:00 PM – 2:00 PM	Breakout Sessions
2:00 PM – 2:15 PM	Break
2:15 PM – 3:15 PM	Breakout Sessions
3:15 PM – 3:45 PM	Break
3:45 PM – 4:45 PM	AWARDS Reception
4:45 PM – 5:45 PM	Happy Hour with the Exhibitors
8:00 PM – 10:30 PM	OPRA PARTY Featuring: Shucking Bubba LIVE BAND Photo Booth PUB FARE + DRINK TICKETS Location: Edgewater Room

OCTOBER 27 - FRIDAY

8:00 AM – 9:00 AM	Breakfast with the Exhibitors
8:00 AM – 12:30 PM	Registration / Information Desk
8:00 AM – 12:00 PM	EXHIBIT HALL OPEN
9:00 AM – 10:00 AM	Breakout Sessions
10:00 AM – 10:15 AM	Break
10:15 AM – 11:15 AM	Breakout Sessions
11:15 AM – 11:30 AM	Break
11:30 AM – 12:30 PM	Breakout Sessions
12:30 PM	Boxed Lunches
12:45 PM – 1:45 PM	Lunch & Learn: Legislative & Department Updates

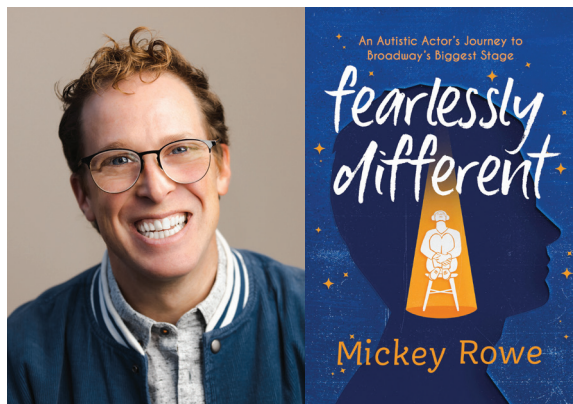
SESSION	SPEAKER	ORGANIZATION	JOB TITLE	EMAIL
1 & 2	Mickey Rowe	Top Youth Speakers	Speaker, Author & Consultant	mickey@mickeyrowe.com
3	Pamela Myers	Alzheimer's Association	Program Director	pjmyers@alz.org
4	Josh Young	Ohio Network for Innovation	Director of Operations	jyoung@ohionetworkforinnovation.com
5	Debra Easley	Academy for Professional Development	President	deb@academyforpd.com
Sponsored	Sarah Davies	GT Independence	Director of Relationships	smillimen@gtisd.org
6	Michael Marshall	Nineteen Services, Inc.	Provider Support Specialist	mmarshall@19servicesinc.com
7	Craig Escudé, MD, FAAFP, FAADM	IntellectAbility	President	craig@replacingrisk.com
8	Heather Leffler	DODD	Cross System Regional Liaison	heather.leffler@dodd.ohio.gov
	James Bennett	DODD	Regional Support Facilitator	james.bennett@dodd.ohio.gov
9	Larry Johnson	US Occupational Safety and Health Administration (OSHA)	Area Director	McGrath.Alison.K@dol.gov
10	Susan Arwood	Core Services of Northeast Tennessee	Executive Director	sarwood@coreservicestn.com
	Nicholas Filarelli	Core Services of Northeast Tennessee	Program Director	nfilarelli@coreservicestn.com
11	Frank Koerber	Merakey	Dual Diagnosis Treatment Team, Clinical Director	frank.koerber@merakey.org
12	Denise Leonard, CPA	Plante Moran, PLLC	Partner	denise.leonard@plantemoran.com
	T. J. Ely	Plante Moran, PLLC	MBA, Senior Manager	tj.ely@plantemoran.com
13	Lora Fish	Applegate Talent Strategies	Principal Consultant	Lora@applegate-talent.com
14	Elizabeth Mann	ventureLINX	Executive Assistant	emann@venturelinx.org
	Morgan Triplett	ventureLINX	Medicaid Administrator and Work Incentive Practitioner	mtriplett@venturelinx.org
15	Stacy Sufka	Gladey Consulting, LLC	Chief Executive Officer	stacy@gladey.com
16	Brian Hart	LADD	Chief Operations Officer	bhart@laddinc.org
17	Howard Pincham	Koinonia Homes, Inc.	Chief Information Officer	howard.pincham@koinoniahomes.org
18	Beth Barr	Capabilities	District Leader	beth.barr@capabilitiesinc.biz
	Jane Huber	Capabilities	HR Leader	jane.huber@capabilitiesinc.biz
19	Chris Hadley	Choices In Community Living	HR Director	CHadley@cicloh.com
	Michelle Madden	Independence of Portage Co., Inc.	CEO	mmadden@iopci.org
20	Shari Weber	Medicaid Billing Solutions	Director of Provider Services	s.weber@medicaidbillingsolutions.com

SESSION	SPEAKER	ORGANIZATION	JOB TITLE	EMAIL
21	Elizabeth Wietmarschen	OCALI	Transition to Adulthood Consultant	elizabeth_wietmarschen@ocali.org
	Alex Corwin	OCALI	Program Director	alex_corwin@ocali.org
	Britta Hough	DODD	Community Life Engagement Project Manager	britta.hough@dodd.ohio.gov
Sponsored	Stacy Sufka	Gladege Consulting, LLC	Chief Executive Officer	stacy@gladege.com
22	Wendy Mbugua	RVI, inc.	ADS Team Lead	wmbugua@rviinc.org
	Laura Borows	RVI, inc.	CEO	lborows@rviinc.org
23	Stephen MacDonald	Lucas County Family and Children First Council	Program Manager	stephenmacdonald77@gmail.com
	Natalie Longmeier	Marion Matters	Executive Director	coordinator@marionmatters.org
	James Vander Hulst	Employer Resource Network	Chief Disruptive Officer	james@ERN-USA.com
24	Sara Eppard	Dungarvin Ohio, LLC	State Director	seppard@dungarvin.com
	Jeff Pattison	Franklin County Board of DD	Assistant Director, Service Coordination	Jeff.pattison@fcbdd.org
	Nyoka Craddolph	DODD	Assistant Deputy Director	Nyoka.craddolph@dodd.ohio.gov
25	Steve Maenle	Manahan	Executive Director	smaenle@manahanlife.org
26	Anthony Aquillo	The Success Group	Lobbyist	aaquillo@thesuccessgroup.com
	Jeremiah Wagner	DODD	Deputy Director of External Relations	Jeremiah.Wagner@dodd.ohio.gov
	Michael Graham	OOD	Legislative Liaison for Opportunities for Ohioans with Disabilities	michael.graham@ood.ohio.gov
	Christine Touvelle	Ohio Provider Resource Association	Director of Advocacy	ctouvelle@opra.org
	Peter Moore	Ohio Provider Resource Association	President & CEO	pmoore@opra.org

SESSIONS

9:00am - 9:30am
WELCOME – Peter Moore, OPRA President & CEO

9:30am - 10:30am
SESSION 1 – KEYNOTE SESSION
Mickey Rowe – Speaker. Author. Consultant. Actor.
Fearlessly Different: Our Differences Are Our Strengths



BREAK – VISIT EXHIBITORS

BREAKOUTS – 10:45am - 11:45am

LEADERSHIP
Session 2 – Grand 2
Reframing Disability and Access
Mickey Rowe – Top Youth Speakers

HEALTHCARE
Session 3 – Grand 1
Alzheimer's Disease and Down Syndrome – What You Need to Know
Pamela Myers – Alzheimer's Association

ICF
Session 4 – Grand 3
Voice, Choice, and Control
Josh Young – Ohio Network for Innovation

WORKFORCE
Session 5 – Grand 4
Supervisory Bad Habits and How to Break Them
Debra Easley – Academy for Professional Development

SPONSORED SESSION
Sycamore 2
Self-Directed Transportation: Ohio's Pilot Program
Sarah Davies – GT Independence



Lunch Sponsor



11:45am - 1:00pm
LUNCH: Ohio Dining Room

BREAKOUTS – 1:00pm - 2:00pm

LEADERSHIP
Session 6 – Grand 2
Person-Centered Service Delivery: Achieving Quality Outcomes and Services
Michael Marshall – Nineteen Services, Inc.

HEALTHCARE
Session 7 – Grand 1
Actions Speak Louder Than Words: Common Behavioral Presentations of Underlying Medical Conditions in People with IDD
Craig Escude, MD, FAAP, FAADM – IntellectAbility

ICF
Session 8 – Grand 3
The Five 5's of Supporting People on Their Worst Days
Heather Leffler & James Bennett – DODD

WORKFORCE
Session 9 – Grand 4
OSHA Resources to Help Your Organization Sustain a Safe Workplace
Larry Johnson – U.S. Dept. of Labor / OSHA

BREAK – VISIT EXHIBITORS

BREAKOUTS – 2:15pm - 3:15pm

LEADERSHIP
Session 10 – Grand 2
Unleashing Possibility by Changing Company Culture
Susan Arwood & Nicholas Filarelli – Core Services

HEALTHCARE
Session 11 – Grand 1
Multi-Disciplinary vs. Inter-Disciplinary Systems of Care for the Dually Diagnosed
Frank Koerber – Merakey

ICF
Session 12 – Grand 3
ICF/IID Reimbursement
Denise Leonard & T. J. Ely – Plante Moran, PLLC

WORKFORCE
Session 13 – Grand 4
Workplace Stability: Improving Retention, Productivity, and Engagement in Entry-Level Workers
Lora Fish – Applegate Talent Strategies

BREAK – VISIT EXHIBITORS

3:45pm - 4:45pm	AWARDS RECEPTION	Awards Sponsor
4:45pm - 5:45pm	HAPPY HOUR WITH THE EXHIBITORS	
8:00pm - 10:30pm	OPRA PARTY: Featuring Shucking Bubba LIVE BAND	Entertainment Sponsor

BREAKOUTS – 9:00am - 10:00am	
DAY & EMPLOYMENT Session 14 – Grand 1	Ticket To Work – Long Term Retention Elizabeth Mann & Morgan Triplett – ventureLINX
HUMAN RESOURCES Session 15 – Grand 2	Part 1 - Building a Diverse, Inclusive and Accessible Future: A Three-Step Process for Advancing Your DEIBA Objectives Stacy Sufka – Gladege Consulting, LLC
RESIDENTIAL WAIVER Session 16 – Grand 3	Smart Living: Innovating a New Model of Technology Enabled Supports Brian Hart – LADD, Inc.
HOT TOPICS Session 17 – Grand 4	Five Tools for the Involuntary IT Manager Howard Pincham – Koinonia Homes, Inc.
BREAK – VISIT EXHIBITORS	
BREAKOUTS – 10:15am - 11:15am	
DAY & EMPLOYMENT Session 18 – Grand 1	Employee-Centered: A Path to Organizational Success Beth Barr & Jane Huber – Capabilities, LLC
HUMAN RESOURCES Session 19 – Grand 2	Chat GPT: The HR Superhero You Never Knew You Needed Chris Hadley, Choices In Community Living & Michelle Madden, Independence of Portage Co.
RESIDENTIAL WAIVER Session 20 – Grand 3	The ISP Meeting and Managing Medicaid Waiver Utilization Shari Weber – Medicaid Billing Solutions
HOT TOPICS Session 21 – Grand 4	Transition Resources for Every Age and Stage Alex Corwin & Elizabeth Wietmarschen, OCALI & Britta Hough, DODD
SPONSORED SESSION Sycamore 2	Part 2 - Empowering Organizational Transformation: A Live Demonstration of the DEIBA Interactive Dashboard for Comprehensive Assessment and Action Planning  Stacy Sufka – Gladege Consulting, LLC
BREAK – VISIT EXHIBITORS	

BREAKOUTS – 11:30am - 12:30pm	
DAY & EMPLOYMENT Session 22 – Grand 1	Person Centered Planning and Community Integration Wendy Mbugua & Laura Borows – RVI, Inc.
HUMAN RESOURCES Session 23 – Grand 2	Building a Sustainable Workforce: Unleashing the Potential of Employer Resource Networks Stephen MacDonald, Lucas Co. Family and Children First Council, Natalie Longmeier, Marion Matters & James Vander Hulst, Employer Resource Network
RESIDENTIAL WAIVER Session 24 – Grand 3	The Path to Shared Living Sara Eppard, Dungarvin Ohio, LLC, Jeff Pattison, Franklin Co. Board of DD & Nyoka Craddolph, DODD
HOT TOPICS Session 25 – Grand 4	Understanding Autism Steve Maenle – Manahan
12:45am - 1:45pm	LUNCH & LEARN SESSION 26 Legislative & Department Updates – Panel Discussion with The Success Group, DODD & OOD 

OPRA PARTY!

Live Band, Pub Fare and Photo Booth!
8:00pm – 10:30pm



BACK BY POPULAR DEMAND!

SHUCKING BUBBA

Shucking Bubba will be lighting up the dance floor at the OPRA Party!

SBD plays only the best cover songs ranging from old school hip-hop to funk to alternative rock. With a vast repertoire of songs to choose from, they keep every performance fresh and stimulating by playing all the songs that people in party mode want to hear. Remember those cool mixed CDs you used to make in school? Yeah, it's kinda like that but a hundred times better—and it's loud and it's live.

www.shuckingbubba.com

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1	Brittco, LLC	28	Medicaid Billing Solutions, Inc
2	Brady Ware	29	Coler LTC Pharmacy
3	DODD	30	Embrace Healthcare Pharmacy
4	Primary Solutions, LLC	31	Taskmaster Pro
5	ARC Industries, Inc.	32	Castle Benefits Consulting Group
6	SimplyHome	33	Wynn Reeth
7	ICP	34	Rest Assured
8	NEON COG	35	StationMD
9	Strategic Tax Planning	36	Sandata
10	Plante & Moran	37	The Disability Foundation
11	Therap Services	38	Bus Service Inc
12	Resident Care Pharmacy	39	Mutual of America Financial Group
13	Gallagher	40	iCareManager
14	OADSP	41	GT Independence
15	HealthDirect	42	Gladey Consulting, LLC
16	giv.plus	43	The Improvaneer Method
17	THS Remote Support Services	44	GO Concepts Inc
18	Safedose Inc.	45	Sedgwick
19	SETWorks	46	INSocial Risk Advisors
20	Mullaney's Pharmacy & Medical Supply	47	Impact Medical
21	THS Remote Support Services	48	UNITED Medical Supply Company
22	deTASO	49	CreateAbility, Inc.
23	Academy for Professional Development	50	Tarrytown Expocare Pharmacy
24	Academy for Professional Development	51	Vorys, Sater, Seymour and Pease, LLP
25	MyHIPAA Guide	52	SafeInHome
26	Capstone Business Solutions, LLC		
27	American Bus and Accessories, Inc.		

Academy for Professional Development

Contact: Debra Easley
Email: deb@academyforpd.com
OPRA Member
Booth #23 and #24

American Bus and Accessories, Inc.

Contact: Dan McConnell
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OPRA Member
Booth #27

ARC Industries, Inc.

Contact: Anthony Hartley
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OPRA Member
Booth #5

Brady Ware

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Platinum Sponsor / OPRA Member
Booth #2

Brittco, LLC

Contact: Scott Flowers
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Gold Sponsor / OPRA Member
Booth #1

Bus Service Inc

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Booth #38
OPRA Member

Capstone Business Solutions, LLC.

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OPRA Member
Booth #26

Castle Benefits Consulting Group

Contact: Nick Castellano
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OPRA Member
Booth #32

Coler LTC Pharmacy

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OPRA Member
Booth #29

CreateAbility, Inc.

Contact: Steve Sutter
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OPRA Member
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deTASO

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Keynote Sponsor / OPRA Member
Booth #22

DODD

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Booth #3

Embrace Healthcare Pharmacy

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OPRA Member
Booth #30

Gallagher

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Contact: Andrew Holland
Email: Andrew_Holland@ajg.com
Silver Sponsor / OPRA Partner
Booth #13

giv.plus

Contact: Jim Roach
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Awards Sponsor / OPRA Member
Booth #16

Gladey Consulting, LLC

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OPRA Member
Booth #42

GO Concepts Inc

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Photobooth Sponsor / OPRA Member
Booth #44

GT Independence

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Email: smillimen@gtindependence.com
OPRA Member
Booth #41

HealthDirect Institutional Pharmacy Services, Inc. (HDIPS)

Contact: Danielle Costanza
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Headline Sponsor / OPRA Partner
Booth #15

iCareManager

Contact: Andrew Kelly
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OPRA Member
Booth #40

ICP

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Booth #7
OPRA Member

Impact Medical

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Booth #47
Bronze Sponsor / OPRA Member

INSocial Risk Advisors

Contact: Justin Buren
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Silver Sponsor / OPRA Partner
Booth #46

Medicaid Billing Solutions, Inc

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Bronze Sponsor / OPRA Member
Booth #28

Mullaney's Pharmacy & Medical Supply

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Email: tmullaney@mullaneyrx.com
Lunch Sponsor / OPRA Member
Booth #20

Mutual of America Financial Group

Contact: Amanda Rutan
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OPRA Member
Booth #39

MyHIPAA Guide

Contact: Diane Evans
Email: devans@myhipaaguide.com
OPRA Partner
Booth #25

NEON COG

Contact: Kelsi Garwood
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OPRA Member
Booth #8

Ohio Alliance of Direct Support Professionals (OADSP)

Contact: Becky Watson
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Plante & Moran, PLLC

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Booth #10

Primary Solutions, LLC

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OPRA Member
Booth #4

Resident Care Pharmacy

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OPRA Member
Booth #12

Rest Assured

Contact: Kimberly Hill
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Booth #34

Safedose

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Entertainment Sponsor / OPRA Member
Booth #18

SafeInHome

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OPRA Member
Booth #52

Sandata

Contact: Joe Miller
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Booth #36

Sedgwick

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Booth #45

SETWorks

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SimplyHome

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Booth #6

StationMD

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OPRA Member
Booth #35

Strategic Tax Planning

Contact: Christina Christiansen
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Booth #9

Tarrytown Expocare Pharmacy

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Headshot Sponsor / OPRA Member
Booth #50

Task Master Pro

Contact: Gary West
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OPRA Member
Booth #31

The Disability Foundation

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OPRA Member
Booth #37

The Improvaneer Method

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OPRA Member
Booth #43

Therap Services, LLC

Contact: KC Wilson
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OPRA Member
Booth #11

THS Remote Support Services

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Platinum Sponsor / OPRA Member
Booth #17 and #21

UNITED Medical Supply Company

Contact: Aaron Graham
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OPRA Member
Booth #48

Vorys, Sater, Seymour and Pease, LLP

Contact: Suzanne Scrutton
Email: sjscrutton@vorys.com
Platinum Sponsor / OPRA Partner
Booth #51

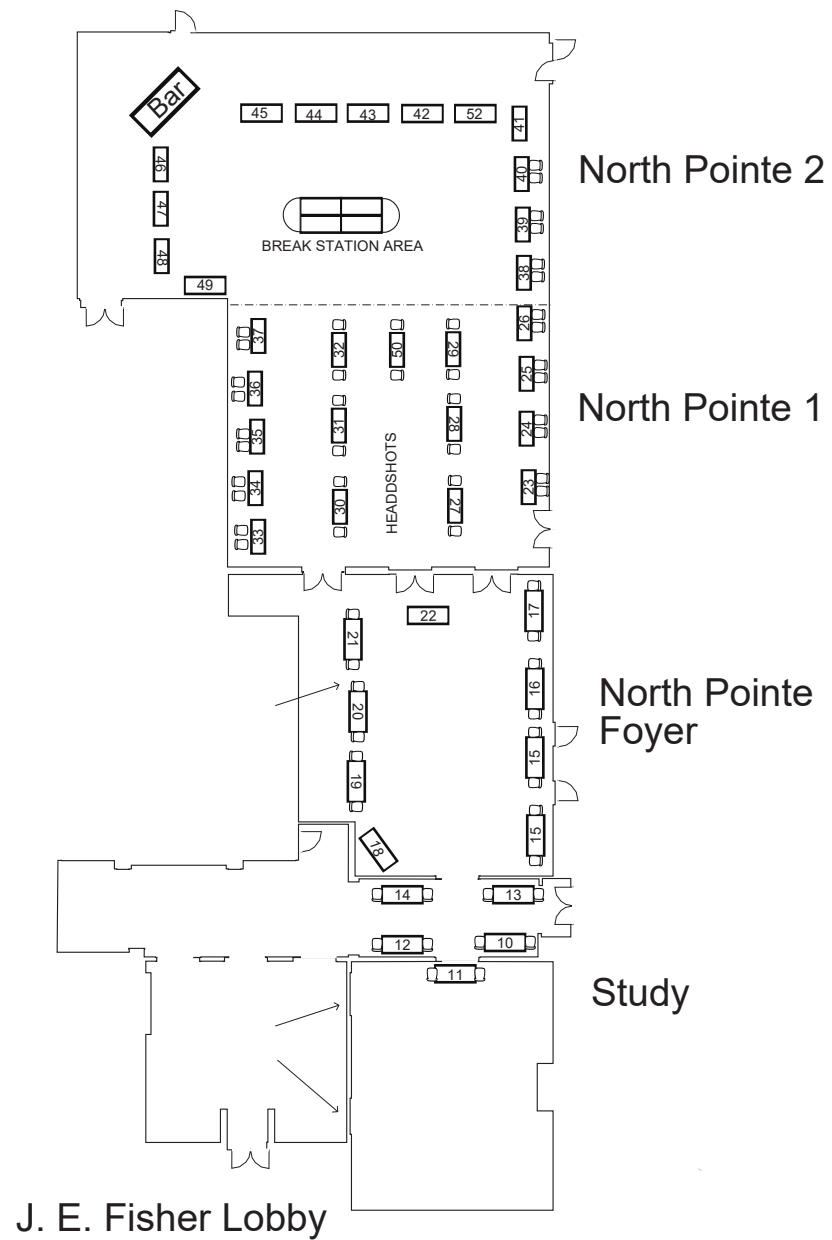
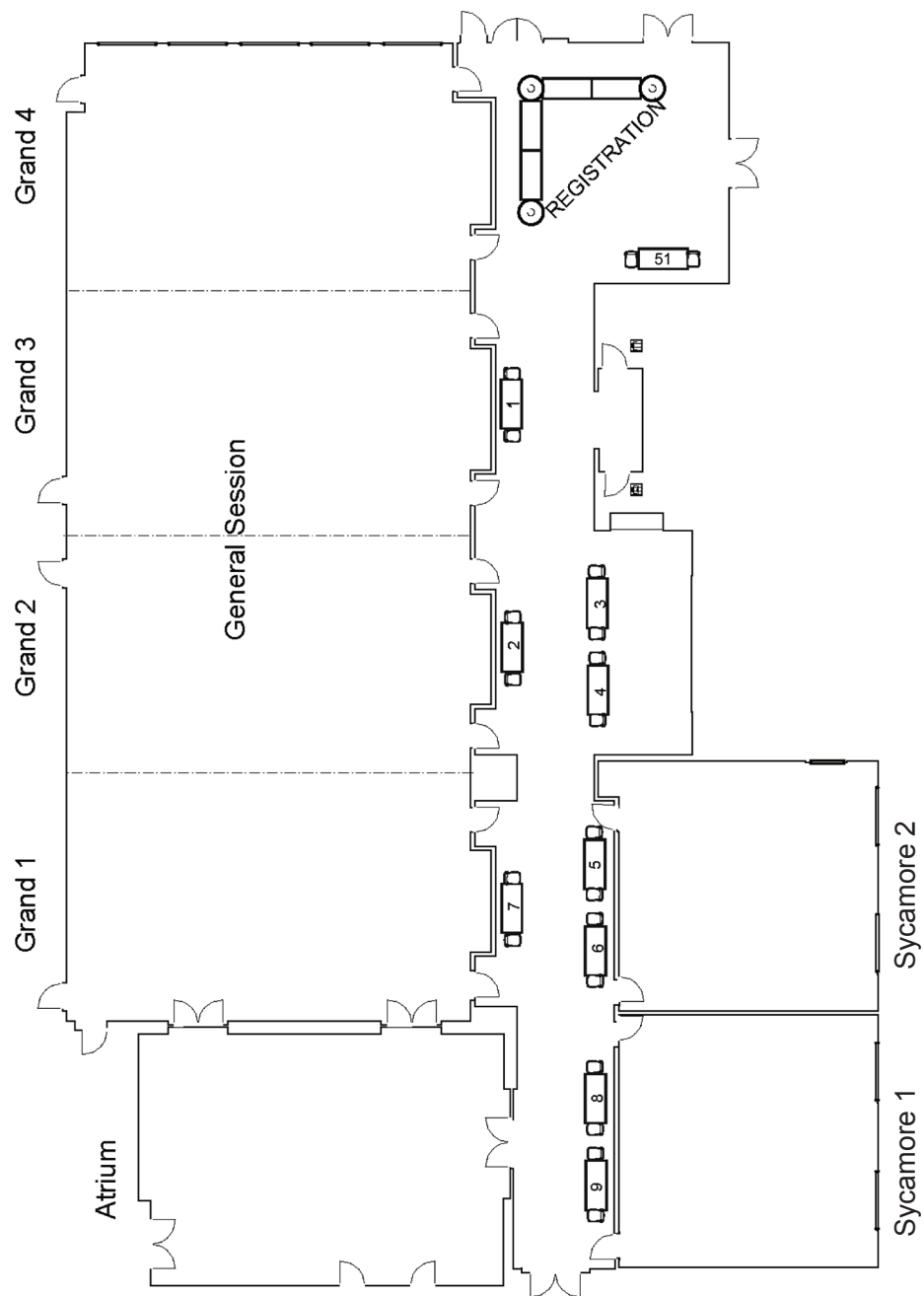
Wynn-Reeth, Inc.

Contact: Amy Schneider
Email: aschneider@wynn-reeth.com
OPRA Member
Booth #33



**VISIT
EXHIBITORS**
 and get ready
 for the PARTY!

**Thursday,
October 26
4:45 pm – 5:45 pm
EXHIBIT HALL**



Nationwide®

HOTEL AND
CONFERENCE CENTER





HEADSHOTS FOR CONFERENCE ATTENDEES

Thursday, October 26 – 9:00 am to 5:00 pm
Exhibit Hall – NorthPointe Ballroom



Attendees will be able to view their images & make their selection of one headshot image on-site the same day! Klatte Photography will retouch all images & email the high resolution digital negatives directly to you.

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EXPOCARE PHARMACY

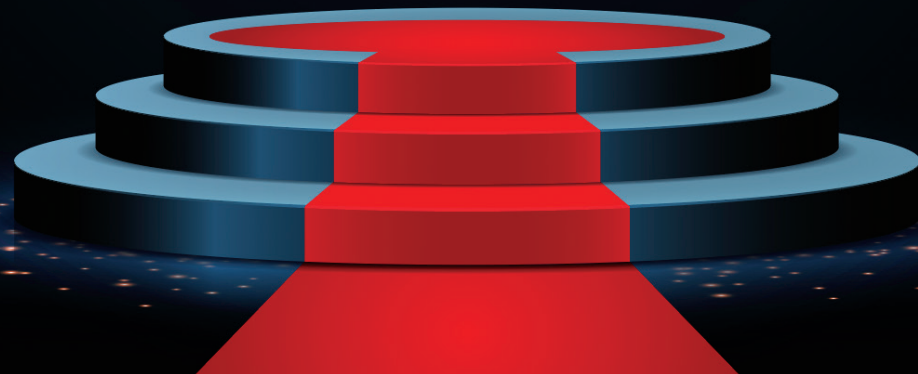
Awards Ceremony

Thursday, October 26
3:45 pm – 4:45 pm
Grand Ballroom

The OPRA Awards celebrate the great professionals who display an unbelievable dedication to the people they support and the team they work with.

Sponsored by

giv.



THANKS FOR ATTENDING!

How did we do? Scan this QR code to fill out the conference survey. Let us know what you loved and/or how we can improve your experience. All answers are completely anonymous.

WE APPRECIATE YOUR INPUT!



2024 Events



1152 Goodale Boulevard
Columbus, OH 43212
614-224-6772
www.opra.org