OhioISP and What It Means for You!

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DODD Quality & Innovation OhioISP Team
    Lisa Ahlersmeyer
    Heidi Davidson
DODD IT Training Team
    Abby Shelton

Objectives

- Enhance understanding of why the OhioISP was developed and how it is designed to help those we serve
- Review steps to access the DODD online system
- Recognize how the service plan will be developed and will look using the OhioISP

OhioISP Feedback Forums: Hopes

OhioISP Feedback Forums: Fears

An Introduction to the OhioISP
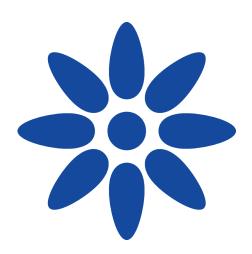
Person-Centered

- All people have the right to live, love, work, play, and pursue life aspirations

- Needs of the person at the center of the planning process

- Person served or team member closest to person leads planning process

- Starts with communication

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Everyone on the Team is Essential

- Every member of the team is equally important

- Consists of person, family, friends, and professionals

- Person served is the guide

- Explores and fulfills the person's vision of a good life

- OhioISP helps teams have more meaningful conversations

One Plan for All of Ohio

- Same plan format and process throughout Ohio

- OhioISP content individualized

- Online system available to teams

- Plan follows the person served

- Transitioning to the OhioISP will vary county to county and facility to facility

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DODD & ODH Partnership

"The Ohio Department of Health (ODH) has worked collaboratively with the Ohio Department of Developmental Disabilities (DODD) as they developed the OhioISP. ODH survey staff have reviewed the OhioISP templates and believe the process will meet certification requirements when implemented appropriately. ODH will continue to work closely with DODD as we move forward with the next stages of implementation. If you have questions or concerns related to implementation for your home, please reach out to ohioisp@dodd.ohio.gov."

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As a provider, how can we access the OhioISP platform?

- Providers will access the OhioISP using their OH/ID
- DOOs will need to grant access to their staff based on what functions they perform
- For employees who do not have an OH/ID:
  - Account Creation and Login Guide
    https://dodd.ohio.gov/compliance/oisp/resources_and_docs/account-creation
- Once logged in, go to "Applications" and from there, click on the tile – OhioISP
- For employees who do not see the OhioISP tile:
  - Waiver Provider Access Guide
  https://dodd.ohio.gov/compliance/oisp/resources/waiver_provider_access_guide

  - DC/ICF OhioISP Access User Guide
  https://dodd.ohio.gov/compliance/oisp/resources/OhioISPDCandICFAccessandRolesGuide

  - Full Onboarding Guide for ICFs
  https://dodd.ohio.gov/compliance/oisp/Onboarding/ICFs

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Roles Matrix

Business Role	What you should request in Support Center	What you can do in OhioISP	Edit Ability	Read-Only Access
Director of Operations (DOO)	Should already have role from PSM (PRMS Provider_Agency DOO)	Assign staff to Agency and Agency Facility. Assign Delegator to Facility. Everything a QIDP Admin and QIDP can do.	✓	
Agency Delegator	Providers-DODD-Qualified Intellectual Disability Professionals Admin (QIDP Admin)	Assign staff to Agency and Agency Facility. Everything a QIDP Admin and QIDP can do.	✓	
QIDP Admin	Providers-DODD-Qualified Intellectual Disability Professionals Admin (QIDP Admin)	Assign Case Managers (QIDPs) to Individuals (Residents). Everything a QIDP can do.	✓	
QIDP	Providers-DODD-Qualified Intellectual Disability Professionals (QIDP)	Plan Author	✓	
QIDP Assistants, Assistants	Providers-DODD-Qualified Intellectual Disability Professionals (QIDP)	Modify plans; create plans if assigned as Case Manager.	✓	
DSP, Nurse, Staff	DODD-Salesforce-Community-Read-Only	View records for Individuals (Residents) at your Facility. No ability to create or edit Plans.		✓

Where will a provider find what they're responsible for?

- Risks
- Outcomes
- Paid Supports

Benefits of the OhioISP for Providers

ISPs can be quickly signed in-person or electronically

Information for all Individuals you are supporting can be easily accessed in one location

Immediate notification of changes to ISPs

Service delivery documentation sheets can be easily downloaded

Uploading files to the system

Communicating with team members using Chatter

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Frequently Asked Questions

Will annual plans and redeterminations continue with the implementation of the OhioISP?

Yes, annual plans and redeterminations remain included in rule requirements at this time. The focus should be on revising the plan throughout the year/span as the person's life changes rather than an annual event.

If I am agreeing to and signing an OhioISP, when am I expected to give my consent?

The process for reviewing an OhioISP may be different for different people served. While DODD does not have specific requirements on how this process should look, there should never be an instance in which a team member agrees to and signs an OhioISP that still needs changes.

FAQs

What type of information from plan will transfer to documentation sheets? Will the outcomes be included on the sheets?

The DODD Online system generates a documentation sheet for supports and services assigned to your agency under "paid supports". Information related to outcomes and experiences will have to be transferred to documentation sheets manually at this time. You can view an example ISP and documentation created from the system by going to this link: https://dodd.ohio.gov/compliance/oisp/examples/louisdeckericfwithrestrictions

I have gained access to OhioISP Online system, but I don't see anything yet. What do I need to do next?

When OhioISPs are developed, the SSA will add providers when adding services to the plan. At that time, you will be assigned to the individuals you serve. There is nothing more you need to do at this time.

The OhioISP places the person receiving services in an ICF at the center of the planning process
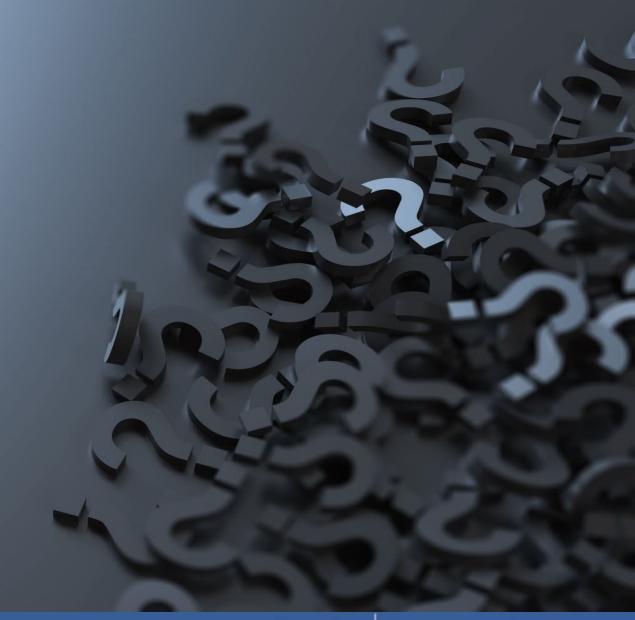
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Additional Resources

- OhioISP website: https://dodd.ohio.gov/ohioisp
  - FAQs
  - Sample plans
  - Onboarding resources
- DODD YouTube channel: https://www.youtube.com/channel/UCL1sxYysvJKUMsozaGSU7dQ

Questions

Contact Us!

- OhioISP email
  - OhioISP@dodd.ohio.gov

- Abby Shelton, Information Technology Team
  - Abigail.SheltonWilliams@dodd.ohio.gov

- Heidi Davidson, Regional Coordination Manager
  - Heidi.Davidson@dodd.ohio.gov

- Lisa Ahlersmeyer, Regional Coordination Manager
  - Lisa.Ahlersmeyer@dodd.ohio.gov

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