The background of the slide is composed of numerous thin, green, wavy lines that overlap and flow across the frame, creating a sense of movement and fluidity. These lines vary in density and color intensity, ranging from a pale lime green to a vibrant, saturated green.

Embracing the
paradigm shift

DOWNTON ABBEY



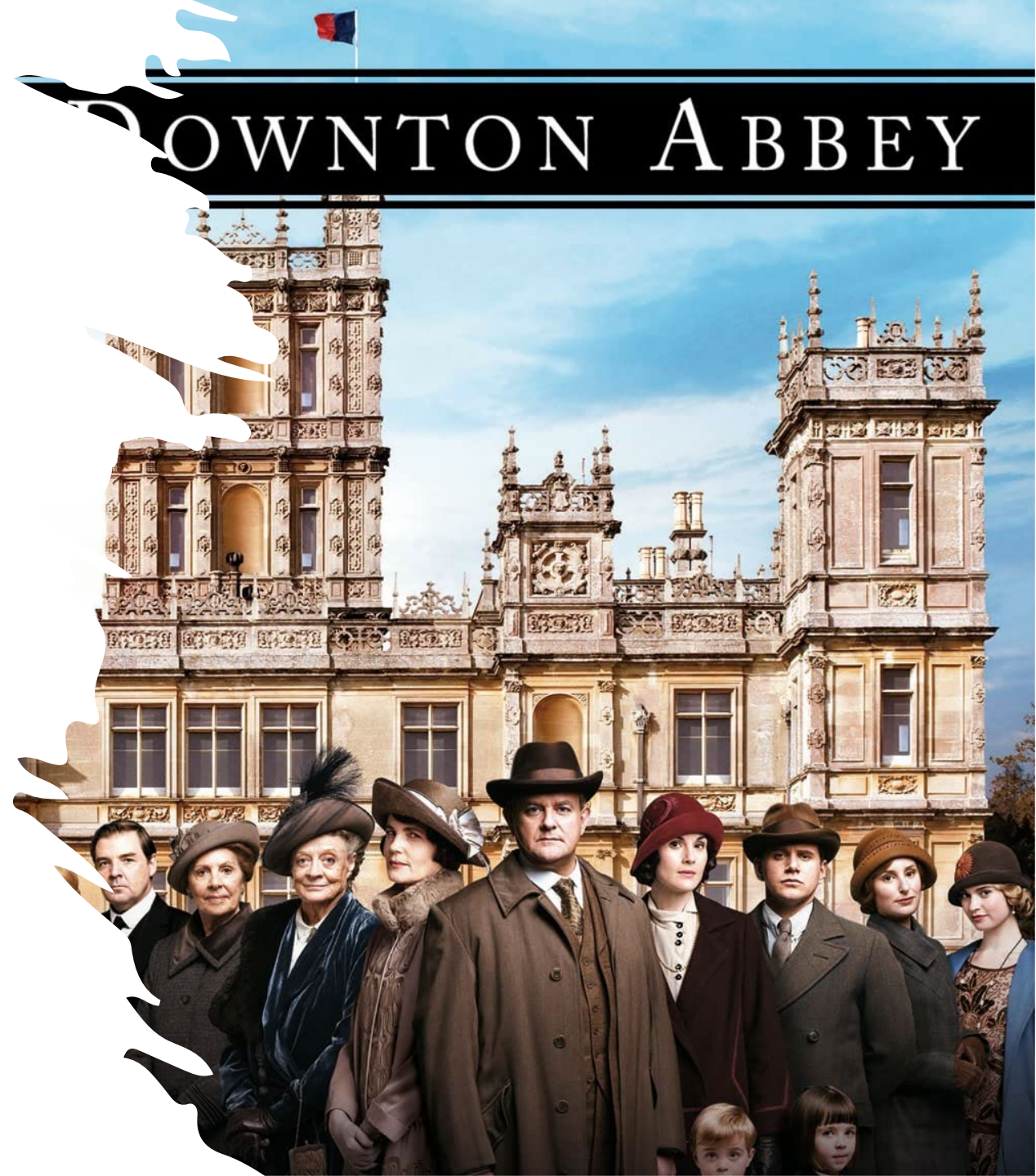
A message
from the
past...



How the aristocracy functioned..

- Communicate with others at a distance-Personal Secretary
- Shopping, meal planning and preparation-Kitchen staff, butler, etc...
- Healthcare on demand-Doctors who made house calls
- Transportation on demand-Driver, mechanic, stable lads
- Entertainment on demand-Libraries filled with books, instruments
- Keep us safe-Watchdogs, Grounds keeper
- Assist with cleaning-Maids

What happened...?





KEN SMITH



Providing Technology First solutions for the IDD community since before it was cool

Technology consulting for ICF's

Ohio Remote Supports and Assistive Technology Rule revision

Technology First Consultant for DODD

Founder of AbilityTech LLC

Co-Founder NextGenAT Inc.

Technology filled the gap...

- Communicate with others at a distance-
Telephones, Typewriters
- Shopping, meal planning and preparation-Gas
and electric stoves, refrigeration, microwaves
- Healthcare on demand-well not right away
- Transportation on demand-Taxi's then
eventually Uber/Lyft
- Entertainment on demand-Well eventually??
- Keep us safe-Security systems, video doorbells,
etc...
- Assist with cleaning-Vaccum (Dust is a
protective layer)

A black and white photograph of a chalkboard. The words "WHAT IF..." are written in large, white, hand-drawn capital letters. A question mark is drawn at the end of the phrase. The chalkboard has a dark, slightly textured surface.

Fundamentally changed how and
what support services were
delivered?

The background of the image features a series of overlapping, wavy lines in various shades of green, ranging from a light lime green to a darker forest green. These lines flow from the left side towards the right, creating a sense of movement and depth. The lines are thin and densely packed in some areas, while more sparse in others, giving the graphic a textured, ethereal appearance.

A Vision for the future

The background of the image features a series of overlapping, wavy, green lines that create a sense of motion and depth. These lines are composed of many thin, parallel strokes, giving them a textured, almost ethereal appearance. They flow from the left side of the frame towards the right, with some lines curving upwards and others downwards, creating a dynamic, organic pattern.

A Vision for the future



- ❖ 77% of Providers are turning away new referrals
- ❖ 58% of Providers are discontinuing programs and services
- ❖ 84% of Providers are delaying the launch of new programs or services.
- ❖ 81% of Providers are struggling to achieve quality standards
- ❖ 40% of Providers are seeing higher frequencies of reportable incidents.
- ❖ 29% of respondents reported spending more than \$500,000 annually in cost related to high turnover and vacancy rates
 - ❖ 18% reported over \$1M
- ❖ 92% of Providers continue to grapple with the impact of covid on recruitment and retention.



Is Covid to blame?

- ❖ 92.5% of respondents indicated “Industries that previously paid comparable wages now pay more than my organization can afford.”
- ❖ 86.2% of respondents indicated “DSP wages are lower than income provided by unemployment of other state or federal safety net measures.”
- ❖ 47.7% of respondents indicated “DSP’s who left their positions ‘temporarily’ due to the pandemic are not yet able *unwilling* to return.”

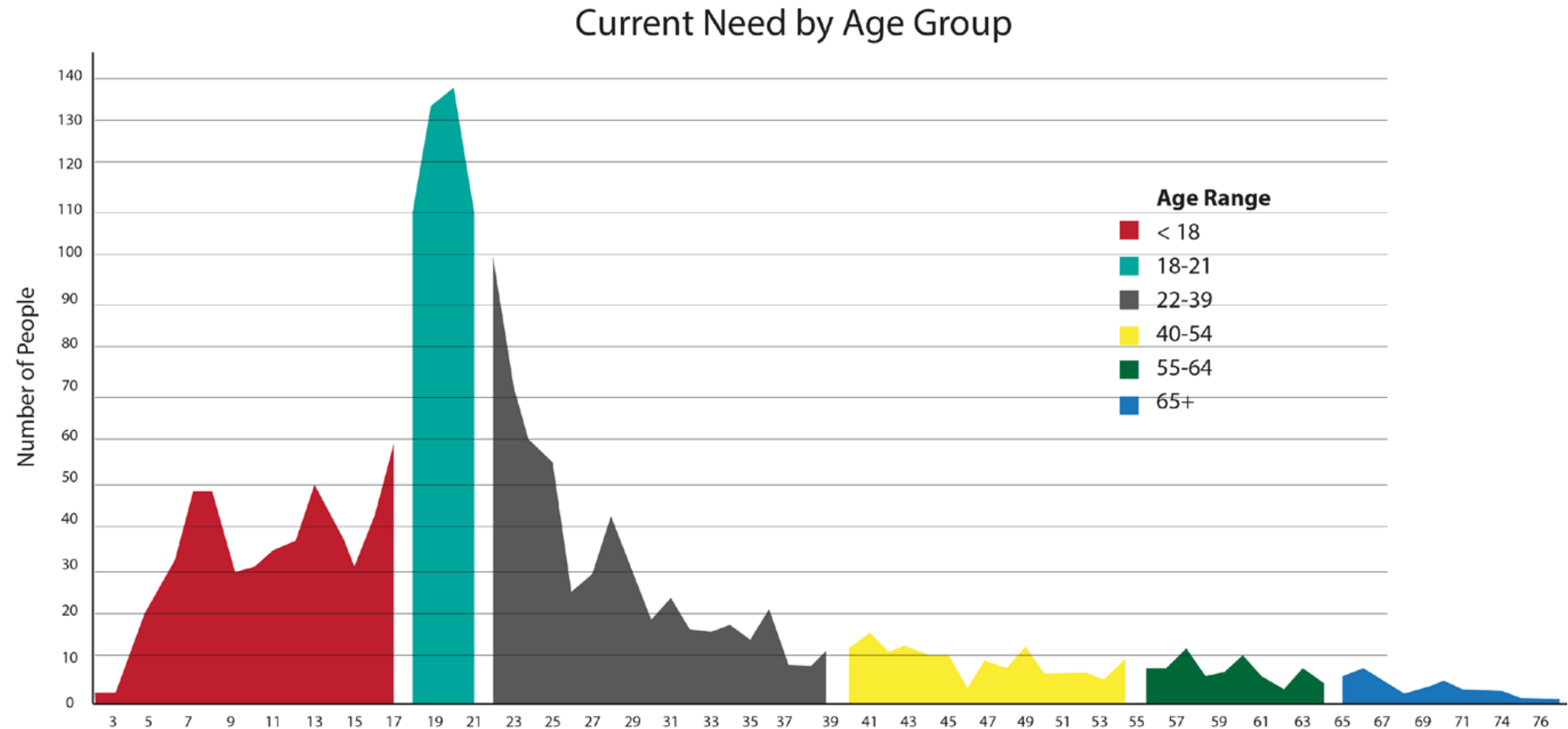
Closer to home

It is no secret that the vacancy rate among DSPs has increased in the last three years. From 2018 to 2020, DSPs have seen an 11 percent increase in vacant part-time positions (16% to 27%) and a four percent increase in vacant full-time positions (13% to 17%). This represents approximately **8,400 vacancies (21%)** in the DSP workforce of approximately 40,000.

With increases in vacancy rates, the DSPs that are still employed are often working more hours to fulfill the needs of those receiving services. Agencies across Ohio are constantly hiring and training due to these vacancies. As a result of this constant hiring, nearly **33 percent of DSPs have been employed less than one year, and 58 percent of all DSPs left after being employed less than 1 year.**

**Technology First and the DSP Workforce Crisis: Ohio's Future Paved By Technology*

A Tsunami is coming!



DOWNTON ABBEY



We cannot spend our way out of this



Become a Technology First Provider!



So far...

- Ohio's Technology First Initiative has brought the use of remote supports and assistive technology to the forefront. Although this additional focus is a good start, adjusting how and when in-person supports for people with developmental disabilities are truly needed will take additional effort.
- Since 2019, remote supports and assistive technology have been a small piece of the service puzzle. The Remote Supports Service began July 1, 2018, and the Assistive Technology Service began January 1, 2019.

**Technology First and the DSP Workforce Crisis:
Ohio's Future Paved By Technology*



We lead the
nation!!!

miserable results...

With

- Remote supports were used by 1,357 unique people from July 2018 to May 2022
- Approximately 3%

**Technology First and the DSP Workforce Crisis:
Ohio's Future Paved By Technology*



The Paradigm is shifting...

- The information provided throughout this report shows it is imperative that, as a system, we **EMBRACE** the possibilities that technology offers Ohioans with developmental disabilities, their families, and providers of service and it is essential that conversations about technology are a central part of every single person's planning process.

**Technology First and the DSP Workforce Crisis:
Ohio's Future Paved By Technology*

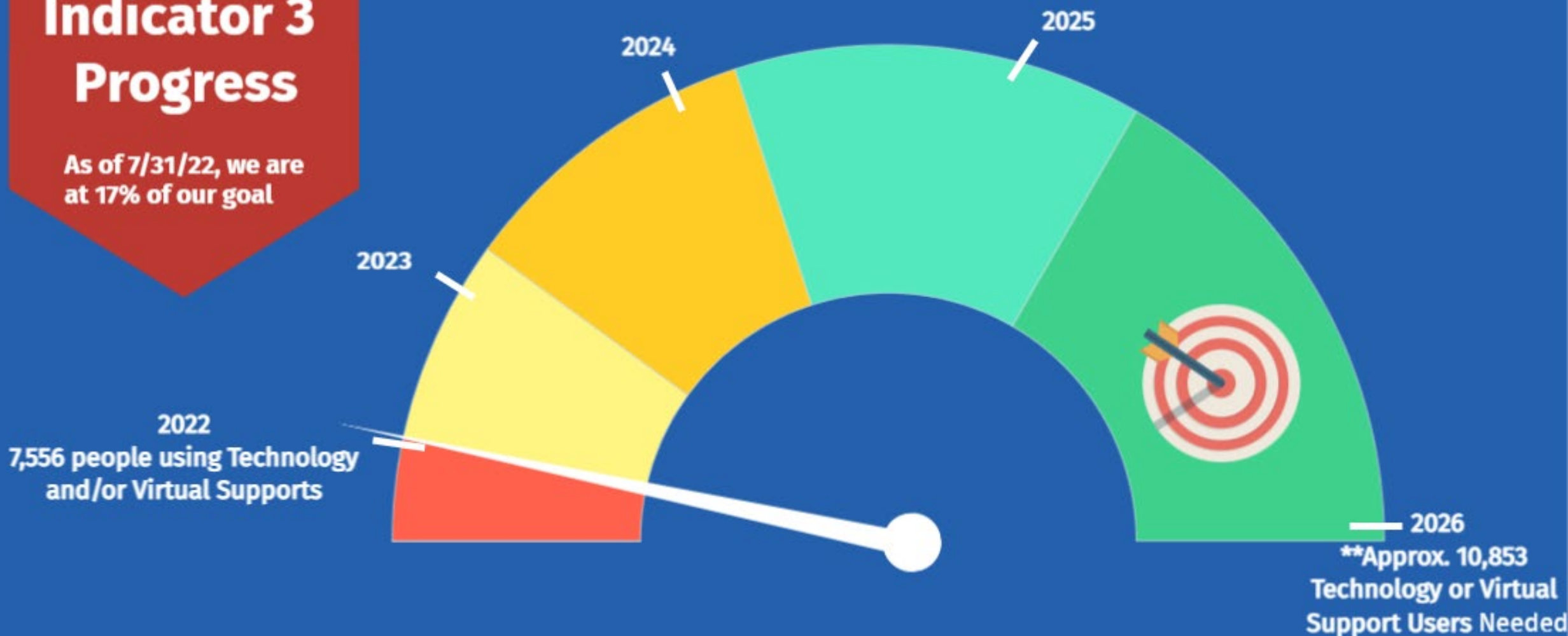




Indicator 3 Progress

As of 7/31/22, we are
at 17% of our goal

**Indicator 3: 25% of people who use HCBS Services
will use Technology or Virtual Supports by 2026**



****The growth of people using HCBS Services will determine the number of Technology/Virtual Support Users that are needed to meet the 25% goal. The 2026 projections are based upon the growth of HCBS services that occurred between 2018-2022. The forecasted numbers may change depending upon an increase/decrease in HCBS services.**

How do we
become part
of this
solution?



Partner with a vendor



Do it
yourself:

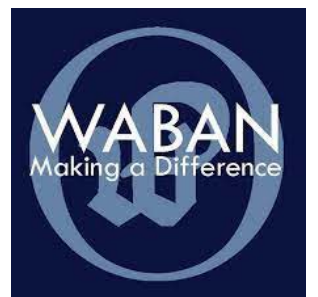


SafeinHome^{.com}



Rest Assured[®]
Telecare & Remote Support

Powered by:



Not ready for remote supports?

Learn how to be an assistive
technology provider



SPARC.

A series of overlapping, wavy green lines that create a sense of motion and depth, flowing from the bottom left towards the top right.

Ken Smith

Founder/CEO: www.myabilitytech.com



ABILITYTECH

Co-Founder/CXO: www.NextGenAT.com



NextGenAT
everything is about to change