



FALL CONFERENCE PROGRAM

October 27-28, 2022 *#opralfall*





WELCOME MEMBERS!

We would like to welcome you to the 2022 OPRA Fall Conference. We are proud to bring you an opportunity to learn, network, exchange ideas, and have some fun!

2022 has been a year when the OPRA team has had the chance to return to in person interactions with many of you. We experienced and observed the great work and care that you put into service provision. We have had the opportunity to see the faces of the people that you support and the privilege to observe the interactions between you and the people you support. It is truly an honor to be associated with great professionals like you!

There are many challenges that lie ahead but you have weathered a serious storm and have emerged on the other side wiser and stronger. Over the next year and beyond we will be faced with an historic time in our system's history. Together we will be educating many stakeholders and legislators about the adversity you are facing and asking for support to secure the long-term sustainability of our system.

It is going to take all of us in this effort. We need to tell your story the story of the people you support and their families. We are proud members of a team that includes all of you! There is comfort in knowing that we can stick together and fight for positive change in our system. Alignment and partnerships are going to be one of the keys to our system's long-term sustainability and all of you will play a major role in that effort.

We want to thank all of you for your commitment to OPRA and for attending our 2022 Fall Conference. We look forward to celebrating all of you and especially all of this year's award winners. Celebrating the greatness that exists in our field is a reminder that our work is not about process, it is not about paper... it is about the people!

Thank you for all you do for people with developmental disabilities and their families.

Sincerely,

Peter Moore
OPRA President and CEO

Adam Guinther
OPRA Board Chairperson

BOARD MEMBERS

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Melissa Morelli, Regional Director
Active Day, Inc.

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Jim Steffey, President/CEO
Envision

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Independence of Portage County, Inc.

Phillip E. Miller, CEO
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Residential Home Association of Marion (RHAM)

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Heinzerling Community

Liz Owens, CEO
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Koinonia Homes, Inc.

Beth Lucas, President/CEO
UCP of Greater Cleveland

Tamara Honkala, President/CEO
HELP Foundation, Inc.

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Champaign Residential Services, Inc. (CRSI)

Felicia Hall, Regional Director – Ohio
ResCare, Inc.

John Swanson, Executive Vice President
Echoing Hills Village, Inc.

At-Large Director

Bob Gaston, CEO
ARC Industries, Inc.

Kurt Miller, President/CEO
Empowering People, Inc.

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Events Manager

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Member Communications Manager

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Special Projects Manager

Gina Weisshaar

Accountant

Pete Thompson

Consultant

Than Johnson

HEADLINE



ENTERTAINMENT



KEYNOTE



PLATINUM



BRADY WARE
LONG TERM CARE ADVISORS



GOLD



AWARDS



HEADSHOT



LUNCH



SILVER



BRONZE



OCTOBER 26 – WEDNESDAY

2:30 PM – 5:30 PM	OPRA PAC Top Golf Event Location: Top Golf Polaris
3:00 PM – 7:00 PM	Exhibitor Setup & Registration Location: Nationwide Conference Center

OCTOBER 27 - THURSDAY

8:00 AM	Registration Opens
8:00 AM – 9:00 AM	Breakfast with the Exhibitors
8:00 AM – 5:00 PM	Registration / Information Desk
8:00 AM – 5:30 PM	EXHIBIT HALL OPEN
9:00 AM – 5:30 PM	Headshots Location: Exhibit Hall – NorthPointe Ballroom
9:00 AM – 9:30 AM	WELCOME: Pete Moore, OPRA CEO & President
9:30 AM – 10:30 AM	KEYNOTE: Alonzo Kelly, Kelly Leadership Group
10:30 AM – 10:45 AM	Break
10:45 AM – 11:45 AM	Legislative Update
11:45 AM – 1:00 PM	Attendee Lunch Buffet in the Ohio Dining Room
1:00 PM – 2:00 PM	Exhibitor Lunch Buffet in the Ohio Dining Room
1:00 PM – 2:00 PM	Breakout Sessions
2:00 PM – 2:15 PM	Break
2:15 PM – 3:15 PM	Breakout Sessions
3:15 PM – 3:30 PM	Break
3:30 PM – 4:30 PM	Breakout Sessions
4:30 PM – 5:30 PM	Happy Hour Location: Exhibit Hall
5:00 PM – 6:30 PM	AWARDS Reception Location: Grand Ballroom
8:00 PM – 10:15 PM	OPRA PARTY Featuring: Shucking Bubba Band Buffet with Heavy Appetizers Location: Edgewater Room




OCTOBER 28 - FRIDAY

8:00 AM – 9:00 AM	Breakfast with the Exhibitors
8:00 AM – 12:30 PM	Registration / Information Desk
8:00 AM – 12:30 PM	EXHIBIT HALL OPEN
9:00 AM – 10:00 AM	Breakout Sessions
10:00 AM – 10:15 AM	Break
10:15 AM – 11:15 AM	Breakout Sessions
11:15 AM – 11:30 AM	Break
11:30 AM – 12:30 PM	Breakout Sessions
12:30 PM	Boxed Lunches To Go

SESSION	SPEAKER	ORGANIZATION	JOB TITLE	EMAIL
1	Alonzo Kelly	Kelly Leadership Group, LLC	President & CEO	alonzo@kellyleadershipgroup.com
2	Anthony Aquillo	The Success Group	Lobbyist	aaquillo@thesuccessgroup.com
	Jeremiah Wagner	Ohio Department of Developmental Disabilities	Deputy Director of External Relations	Jeremiah.Wagner@dodd.ohio.gov
	Erich Bittner	Ohio Association of County Board of Development Disabilities	Director of Government Relations	ebittner@oacbdd.org
	Peter Moore	Ohio Provider Resource Association	President & CEO	pmoore@opra.org
	Christine Touvelle	Ohio Provider Resource Association	Director of Advocacy	ctouvelle@opra.org
3	Alonzo Kelly	Kelly Leadership Group, LLC	President & CEO	alonzo@kellyleadershipgroup.com
4	Jennifer Riha	I Am Boundless, Inc.	VP, Program	jriha@iamboundless.org
	Dr. Nathan Henninger	I Am Boundless, Inc.	State Director of Behavioral Health	nhenninger@iamboundless.org
5	Shari Weber	Medicaid Billing Solutions	Director of Provider Services	s.weber@medicaidbillingsolutions.com
6	Bethany Toledo	Ohio Alliance of Direct Support Professionals	Executive Director	btoledo@oadsp.org
	Becky Watson	Ohio Alliance of Direct Support Professionals	Director of Engagement	bwatson@oadsp.org
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9	Ken Smith	NextGenAT, Inc.	Co-Founder/CEO	ken@nextgenat.com
10	Scott de Fasselle	Blitz Creative	Partner	scott@blitzcreative.com
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	Angela Brinker	Warren Co. Board of DD	Provider Development Coordinator	angela.brinker@warrencountydd.org
	Lindsay Graves	Warren Co. Board of DD	Provider Development Coordinator 2	lindsay.graves@warrencountydd.org
Sponsored	James Finley	THS Remote Support Services	Executive Director	jfinley@thshomecare.com
11	Tom Speaks	The Impact Group	President	tspeaks@igpr.com
12	Kristi Black	Nineteen Services, Inc.	CEO, MBA	kblack@19Servicesinc.com
13	Sarah Davies Millimen	GT Independence	Director of Relationships	smillimen@gtindependence.com
Sponsored	Nicholas Castellano	Castle Benefits Consulting Group	President/CEO	nick@castlebenefitsconsultinggroup.com
14	Michael Marshall	Nineteen Services, Inc.	Provider Support Specialist	mmarshall@19servicesinc.com
	Heida Hill	Nineteen Services, Inc.	Compliance/QA Director	hhill@19servicesinc.com

SESSION	SPEAKER	ORGANIZATION	JOB TITLE	EMAIL
15	Shyam Suchak	Anne Grady Services	Chief Organizational Development Officer	ssuchak@annegrady.org
	Christine Touvelle	Ohio Provider Resource Association	Director of Advocacy	ctouvelle@opra.org
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	Gary Brown	Brady Ware & Company	Director	gbrown@bradyware.com
17	Heidi Davidson	Ohio Department. of Developmental Disabilities	Regional Coordination Manager	Heidi.Davidson@dodd.ohio.gov
	Lisa Ahlersmeyer	Ohio Department. of Developmental Disabilities	Regional Coordination Manager	Lisa.Ahlersmeyer@dodd.ohio.gov
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19	Keri Finley	Scioto Trails / Advancing Abilities	Human Resources Director	kfinley@scioto-trails.net
20	Dan Connors	St. Joseph Home	President & CEO	dconnors@stjosephhome.org
21	Kristen Henry	Advocacy & Protective Services, Inc.	Executive Director	kristen.henry@apsiohio.org
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	Mekaylah Lewis	The Society	ADS Supervisor	mhyatt@shc-medina.org
23	Lucas Grande	Philadelphia Insurance	Risk Management Consultant	lucas.grande@phly.com
24	Noelle Drake	QBS, LLC	Behavior Analyst	ndrake@qbs.com
25	Peter Moore	Ohio Provider Resource Association	President & CEO	pmoore@opra.org
	Christine Touvelle	Ohio Provider Resource Association	Director of Advocacy	ctouvelle@opra.org

SESSIONS

9:00am - 9:30am	WELCOME – Peter Moore, OPRA President & CEO	
9:30am - 10:30am	SESSION 1 – KEYNOTE ADDRESS Navigating The Terrain of Change – Alonzo Kelly, President/CEO of Kelly Leadership Group	Keynote Sponsor 
10:45am - 11:45am	SESSION 2 – PARTNER/LEGISLATIVE UPDATES The Success Group, DODD, OACBDD, and OPRA	Session Sponsor 
11:45am - 1:00pm	LUNCH: Ohio Dining Room	Lunch Sponsor 

BREAKOUTS – 1:00pm - 2:00pm

LEADERSHIP Session 3 – Ballroom 1	Critical Thinking For Leaders Alonzo Kelly Kelly Leadership Group, LLC	Session Sponsor 
HEALTHCARE Session 4 – Ballroom 2	Meeting the Mental Health Needs of Individuals with I/DD Jennifer Riha & Dr. Nathan Henniger I Am Boundless	
RESIDENTIAL WAIVER Session 5 – Ballroom 3	Home and Community-Based Services Waivers Revenue – Lost & Found Shari Weber, Medicaid Billing Solutions	
DSP/WORKFORCE Session 6 – Ballroom 4	Leveling Up Support For the Recruitment and Retention of the I/DD Workforce Bethany Toledo & Becky Watson – OADSP	
SPONSORED SESSION 1 Sycamore 1	Why You Need to Automate Your Employee Onboarding Process and How to Do It Gary VanBuhler & Matt Chretien – Intellinetics, Inc.	

BREAK – VISIT EXHIBITORS

BREAKOUTS – 2:15pm - 3:15pm

LEADERSHIP Session 7 – Ballroom 1	Mergers & Acquisitions Robin Amicon, Vorys – Suzanne Scrutton, Vorys
HEALTHCARE Session 8 – Ballroom 2	Applying for Nursing CE's? Who Knew? Anthony Kirkby – The Society
RESIDENTIAL WAIVER Session 9 – Ballroom 3	Embracing The Paradigm Shift Ken Smith – NextGenAT
DSP/WORKFORCE Session 10 – Ballroom 4	Why the Great Resignation is the Great Opportunity Scott de Fassel – Blitz Creative
SPONSORED SESSION 1 Sycamore 1	What Can County Boards Do for You? Melissa Stall, Angela Brinker & Lindsay Graves – Warren Co. Board of DD
SPONSORED SESSION 2 Sycamore 2	Remote Support Services - How Agencies Can Solve the DSP Crisis James Finley – THS Remote Support Services

BREAK – VISIT EXHIBITORS

BREAKOUTS – 3:30pm – 4:30pm

LEADERSHIP Session 11 – Ballroom 1	Crisis Communications Tom Speaks – The Impact Group
HEALTHCARE & RESIDENTIAL WAIVER Session 12 – Ballroom 2	Waiver Nursing Kristi Black – Nineteen Services
DSP/WORKFORCE Session 13 – Ballroom 3	How Will You Be? Sarah Davies Millimen – GT Independence
SPONSORED SESSION 1 Sycamore 1	Healthcare: What Really Goes on Behind the Curtain Nicholas Castellano Castle Benefits Consulting Group

4:30pm – 5:30pm
HAPPY HOUR

5:00pm – 6:30pm
AWARDS RECEPTION

Awards Sponsor



8:00pm – 10:15pm
OPRA PARTY: Live Band, Buffet, & Fizzy Cat Photo Booth!
Details on next page.

Entertainment Sponsor



OPRA PARTY!

Live Band, Buffet, & Fizzy Cat Photo Booth!
8:00pm - 10:15pm



ENTERTAINMENT BY
SHUCKING BUBBA

The five piece band has energy and hard-hitting rhythms that are addictive—giving your body reason to groove.

SBD plays only the best cover songs ranging from old school hip-hop to funk to alternative rock. With a vast repertoire of songs to choose from, they keep every performance fresh and stimulating by playing all the songs that people in party mode want to hear.

Remember those cool mixed CDs you used to make in school? Yeah, it's kinda like that but a hundred times better—and it's loud and it's live.

Entertainment Sponsor



BREAKOUTS – 9:00am - 10:00am

DAY & EMPLOYMENT SERVICES Session 14 – Ballroom 1

Advocating for Optimal Outcomes
Michael Marshall & Heida Hill
Nineteen Services

HUMAN RESOURCES Session 15 – Ballroom 2

Now Hiring... WHO? Understanding Today's Labor Market Trends
Shyam Suchak, Anne Grady Services
Christine Touvelle, OPRA

ICF Session 16 – Ballroom 3

ICF/IDD Reimbursement
Denise Leonard & TJ Ely, Plante Moran
Melessa Behymer & Gary Brown, Brady Ware

HOT TOPICS Session 17 – Ballroom 4

OhioISP and What it Means for You
Heidi Davidson & Lisa Ahlersmeyer – DODD

BREAK – VISIT EXHIBITORS

BREAKOUTS – 10:15am - 11:15pm

DAY & EMPLOYMENT SERVICES Session 18 – Ballroom 1

Building Social Connections
Debra Shumard & Erin Byrne, Beyond Our Boundaries – Emily Kamwesa and Molly Weisel, Step Up to Social Connection

HUMAN RESOURCES Session 19 – Ballroom 2

Perception is Everything – Changing the HR Stigma
Keri Finley – Scioto Trails/Advancing Abilities

ICF Session 20 – Ballroom 3

ICF Modernization
Dan Connors – St. Joseph Home

HOT TOPICS Session 21 – Ballroom 4

Supporting People Through the Workforce Crisis – A Toolkit for Addressing Risks and Support Needs
Kristen Henry – APSI

BREAK – VISIT EXHIBITORS

BREAKOUTS – 11:30am - 12:30pm

DAY & EMPLOYMENT SERVICES Session 22 – Ballroom 1

ADS - Creating Opportunity and Choice
Will McMahan, Jehna Graska & Mekaylah Lewis, The Society

HUMAN RESOURCES Session 23 – Ballroom 2

Workplace Violence: Prevent the Threat
Lucas Grande – Philadelphia Insurance

ICF Session 24 – Ballroom 3

Developing Therapeutic Relationships
Noelle Drake – QBS

HOT TOPICS Session 25 – Ballroom 4

State Operating Budget 101
Peter Moore & Christine Touvelle – OPRA

LUNCH BOXES TO GO

American Bus and Accessories, Inc.

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Booth #36

Arnet Technologies, Inc.

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Brady Ware

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Brittco, LLC

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Silver Sponsor / OPRA Member
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Bus Service Inc

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Collins Learning

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CreateAbility, Inc.

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DODD

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Gallagher

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Group Management Services

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GuardianTrac dba GT Independence

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ICP

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RESTOREskills

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StationMD

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Keynote Sponsor / OPRA Member
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Lunch Sponsor / OPRA Member
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The Medicine Shoppe & Resident Care Pharmacy

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THS Remote Support Services

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Wynn-Reeth, Inc.

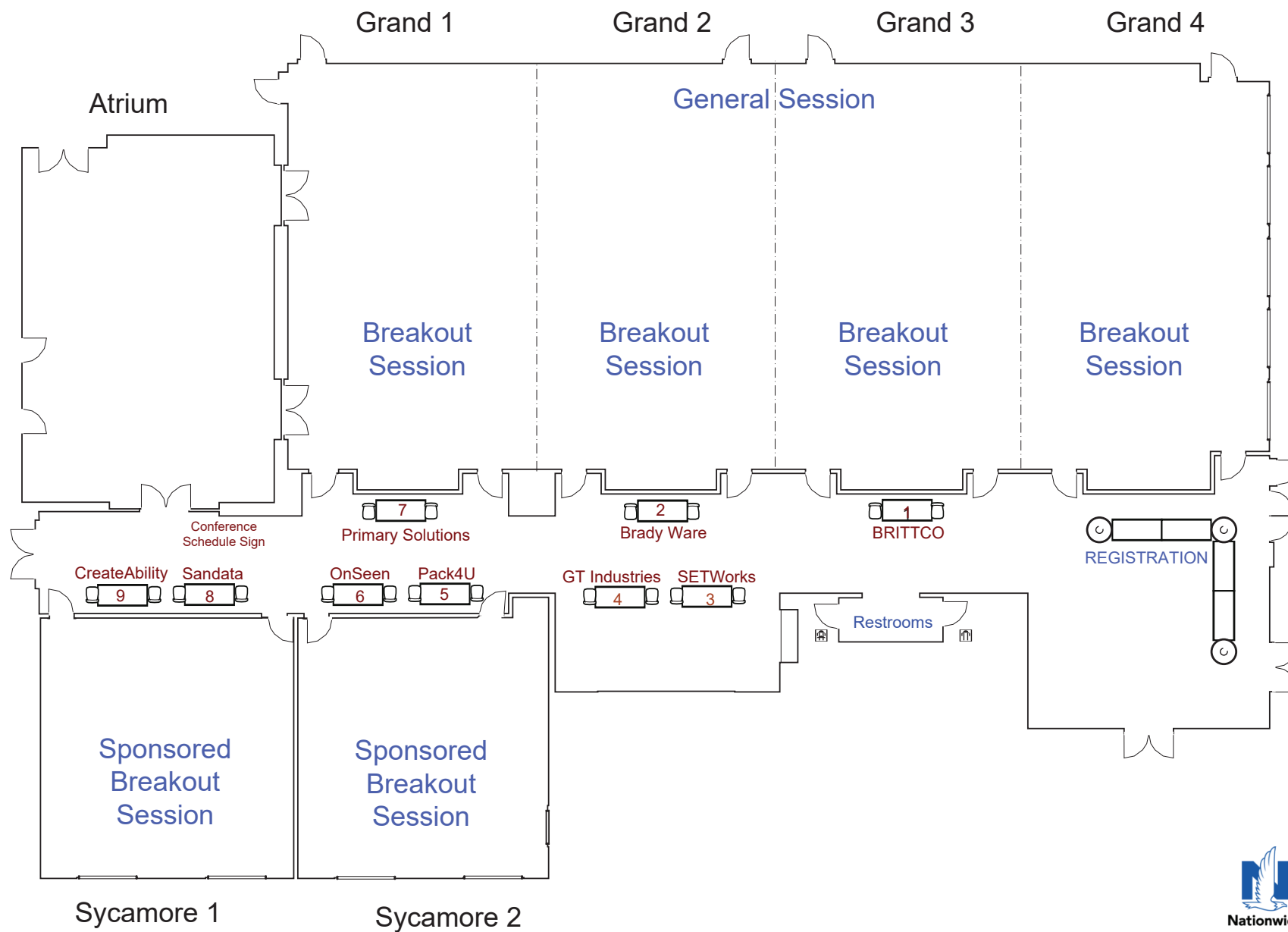
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Bronze Sponsor / OPRA Member
Booth #41



**VISIT
EXHIBITORS**
 and get your drink
 wristbands for the
HAPPY HOUR
 and PARTY

**Thursday,
October 27**
4:30 pm - 5:30 pm

Grand 1-4, Sycamore 1-2 and Atrium



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HOTEL AND
CONFERENCE CENTER



PROUD TO SUPPORT

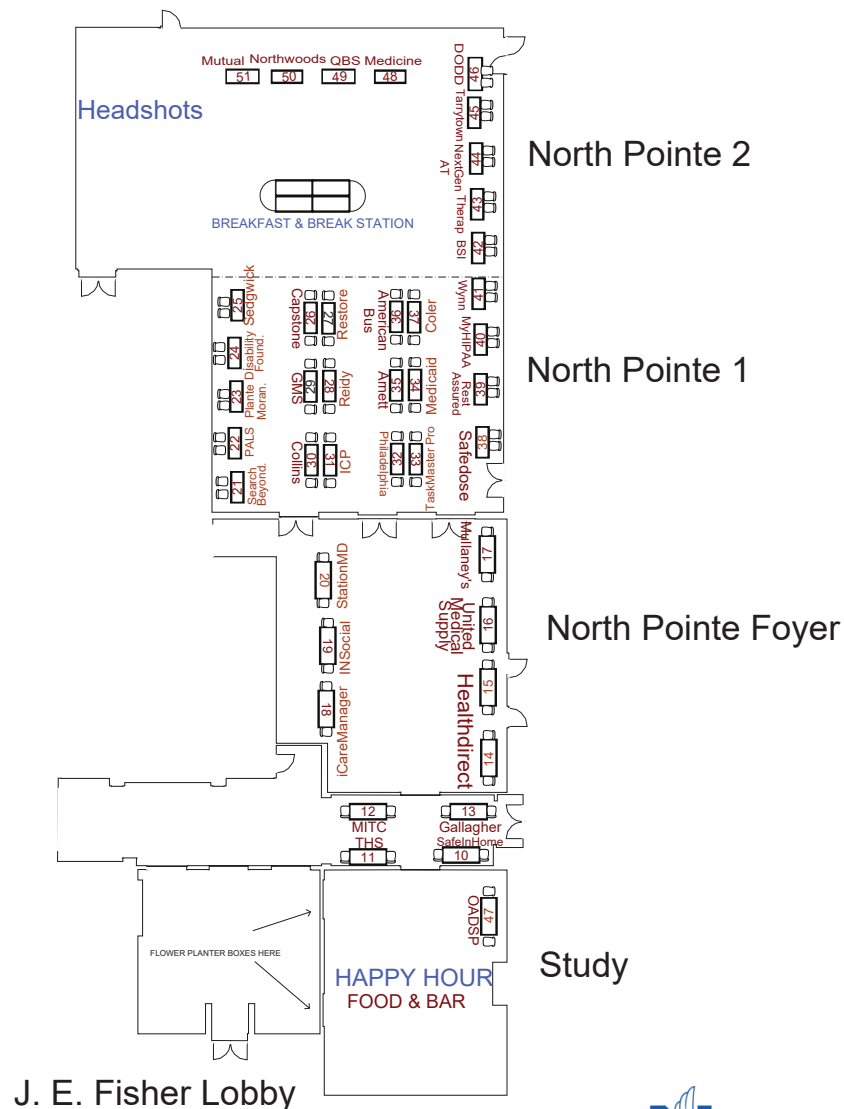
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HEADSHOTS FOR CONFERENCE ATTENDEES

Thursday, October 27 – 9:00 am to 5:30 pm
Exhibit Hall – NorthPointe Ballroom



Attendees will be able to view their images & make their selection of one headshot image on-site the same day! Klatte Photography will retouch all images & email the high resolution digital negatives directly to you.

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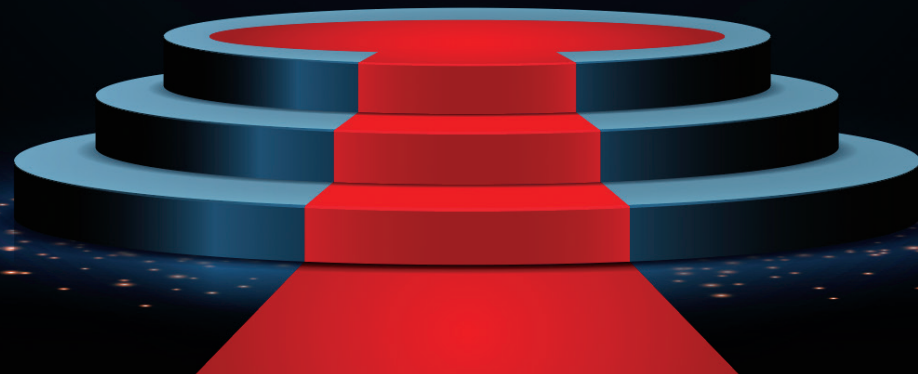


Awards Ceremony

Thursday, October 27
5:00 pm – 6:30 pm
Grand Ballroom

The OPRA Awards celebrate the great professionals who display an unbelievable dedication to the people they support and the team they work with.

Sponsored by



THANKS FOR ATTENDING!

How did we do? Scan this QR code to fill out the conference survey. Let us know what you loved and/or how we can improve your experience. All answers are completely anonymous.

WE APPRECIATE YOUR INPUT!





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