Presented By: Heidi Hill & Michael Marshall
Nineteen Services, Inc.

Where we are now...

COVID...

Ever feel dizzy?

https://youtu.be/FdCy6MGOVfw

Where are we now?

What about rule relaxations?
OSSAS COMPLIANCE UPDATES
Office of System Support and Standards

COMPLIANCE TOOL UPDATES 4.1.2022

• Personnel:
  • Addition of DOO (Director of Operations) language
  • Added – Ensuring Agency address, number and email address are updated in PSM
  • Added – Management of Individual Funds to Internal Compliance Program
  • Revision – HS Diploma/GED – Verify for staff passing medications; rule waiver in place until 9/30/22

• Personnel (Cont’d)
  • Added - Rapback hit – did provider take appropriate action if there was a Rapback hit
  • New Guidance - Training on Medical Devices (Epi Pen/VNS/Over the Counter) - Clarification that Cat 1 certified staff need this training if working with someone who would need it
  • Revised - Annual Training Plan for DOO’s, Supervisors and DSPs – New language for updated Provider Cert Rule
  • Revised - Initial Training – New language for updated Provider Cert Rule
• **Personnel (Cont’d)**
  - Added - 90 Day supervisor training – agency specific duties
  - Removal - ADS/Voc – Day Array specific training questions
  - New Guidance - Competency Rate Add On – clarification that once the 60hrs have been met, it does not need to be repeated and additional language around information regarding what type of information need to on the certificate/transcript

• **Service Delivery & Documentation:**
  - Removed - CI Add-on - Department approved community integration instruction – removed

• **MUI/UI:**
  - Agency Provider questions have remained the same
  - County Board questions have been added/re-numbered

• **Physical Environment:**
  - New Guidance - Provider controlled settings
  - New Guidance - Waiver Settings/Individual Choice – Additional guidance added to the tool to differentiate choice vs control, Independence and Access and Provider Owned or Controlled residential settings

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**Agency Providers Top Citations**

**Personnel Related Citations**
- Background checks - initial BCII, database checks, attestations, Rapback enrollment
- Annual Training
- First Aid and CPR
- Medication Administration certification
Service Delivery and Documentation
- Documentation containing all the required elements
- #1 citation in 2021 – issued 186 times
- Service plan implementation

MUI/UI Requirements
- UI Logs containing required information; specifically preventative measures
- Monthly review of UIs to be documented
- Annual Trends and Patterns report submitted to county board

Provider Cert Rule 5123:2-08 Effective 9/1/2021
- Prior to hire items: BCI/FBI, Registry Checks, and Attestation & Agreement
- High School Diploma waiver = ensuring staff are NOT passing medications
- BCI’s: Contact Attorney General’s Office if running close to the 60day mark
Training Requirements: Ensure your agency is completing the agency required items – the DODD training modules do not cover those topics.

- Annual Training: 2hrs in DODD modules + 6 additional hours for the year
- UI Logs: Ensure they are completed monthly and reviewed (dated/signed) the month proceeding.

TEAM19 TIPS...

- Transportation:
  - Rule revisions effective 2/1/2020
  - Vehicle license plate number
  - Start/stop miles
  - Trip details (per mile)
  - Annual Inspection (NMT)
  - Daily Inspections
  - Ratio (HPC)

TEAM19 TIPS...

- Medication Administration
  - Policy Requirements
  - Physician Orders matching the MARs
  - PRN medication having clear parameters (Med-certified staff are precluded from using nursing judgement)
  - Ensure HRA’s have clearly defined parameters
  - Controlled substance logs
COMPLIANCE FROM THE PERSPECTIVE OF A SELF-ADVOCATE

DEFINING THE TERM ADVOCATE

- One who defends or maintains a cause or proposal
- One who supports or promotes the interests of a cause or group
- One who pleads the cause of another
WHAT WE WANT VS. THE RULES...

- Understanding the “Bill of Rights”
- Being part of our Team to develop the best ISP
- It is important to know that the “Bill of Rights” gives people with DD’s freedom and are able to have a say in the development of their ISP. Yet not everything desired is possible because of guidelines set in place – comes down to compliance!

QUESTIONS...

THANKS FOR JOINING US TODAY!

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